



Logistics

Send, store, return and more
Swiss Post: It's all about logistics

SWISS POST 

We get things moving

Our comprehensive logistics services

Do you have urgent express or courier items, featherweight parcels or extra-heavy truckloads? Perhaps you need an individual warehouse, or have domestic and international items for mailing, and want everything to be supported electronically? As the number one logistics provider in Switzerland, meeting these needs is not a problem for us. We can take care of everything from simple shipping through to complex logistics solutions. The PostLogistics Group unit is ISO-certified for quality management (ISO 9001) and environmental management (ISO 14001).

Your objective

Are you looking for a logistics partner that can also handle complex orders? From order placement right through to billing? A partner that combines skills, simplifies logistics and thus increases efficiency? All from a single source? Would you like to track your consignment at the press of a button?

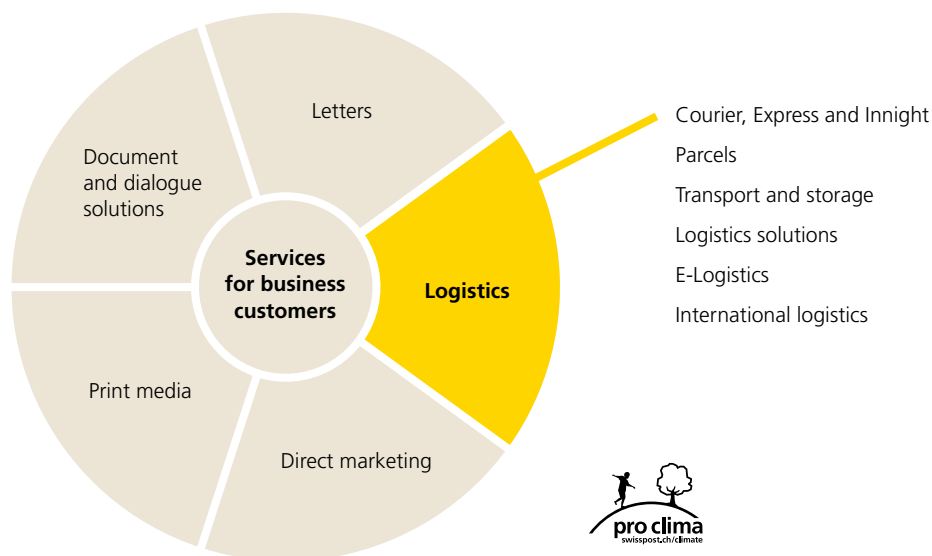
Our solution

Logistics is when there's a solution for everything: for courier and express services, parcels, transport and storage, international shipping, international parcel, document and goods consignments through

to state-of-the-art e-services and flexible logistics solutions, e.g. valuable logistics, for a variety of sectors.

The advantages for you

Swiss Post has been providing reliable logistics for many years. It offers a very wide range of modern services. Swiss Post's entire offering is supported by online functions, and flexible customized solutions have been developed to enhance its standard products. Its services also extend to the international arena. Our highly efficient transport and administrative services help reduce your outgoings.



A small contribution – for the environment

The "pro clima" label is used to mark out carbon-neutral consignments. Thanks to a modest surcharge on the dispatch of letters and parcels, all CO₂ emissions are offset. For more details and associated benefits, please go to www.swisspost.ch/climate.



National distribution

Fast, prioritized, comprehensive

Simple dispatch of parcels, fast courier and express services, specialized Innight consignments and transport as well as small consignments, partial and full truckloads: we forward your goods quickly and reliably throughout Switzerland.

Courier items

Does your consignment need to reach its destination fast and with no effort on your part? All it takes is one call and we'll collect your consignment and deliver it. We offer the most extensive network of courier services in Switzerland – they're extremely fast and highly reliable.

With us, both your spontaneous and your regular courier orders are in the best hands.

- **Swiss-Courier:** from city to city by a combination of road and rail or directly from door to door
- **Swiss-Courier "Lightning":** dropped off at the post office counter or collected by us in the morning, delivered by 5 p.m.

Express

Would you like your item to arrive by no later than 9 a.m. the next day? Simply hand it over at the post office counter or let us collect it for you.

- **Swiss-Express "Moon":** for standard and bulky consignments dropped off at the post office or collected, delivered by 9 a.m. at the latest

Innight

Do you rely on goods being delivered before work starts in the morning? Thanks to Swiss-Express "Innight" we can offer you customized night-time logistics. We collect your goods in Switzerland or abroad and ship them to the agreed drop-off point. We offer special solutions for many sectors.

Parcels

Do you have parcels that need to be delivered by the next day or the day after, or perhaps you have a promotional mailing? Choose the most suitable delivery method.

- **PostPac Priority:** shipped today, arrives tomorrow
- **PostPac Economy:** shipped today, arrives the day after tomorrow
- **PostPac Promo:** for promotional mailings

Small consignments, partial and full truckloads

Do you have consignments of up to 5 tonnes or with up to 10 pallets? If you send your goods as small consignment, they will arrive at their destination the very next day. Consignments of 10 or more pallets are shipped as partial or whole loads depending on their weight, volume or urgency and delivered direct. We will of course collect the consignment too.

i The advantages for you

- Extremely dense network:
 - around 2,300 acceptance points throughout Switzerland
- Daytime and night-time services
- Collection of all postal consignments
- Very fast delivery throughout Switzerland – even for large consignments
- Consignment tracking
- Practical additional services



Warehouse logistics

Efficient, innovative, reliable

We support you with more than just the transport of your consignments. With our help, you can also store your goods conveniently or bundle them efficiently. We will sort, package and label your items. All services from a single source.

Warehouse logistics

Would you like to outsource your warehousing? Thanks to our ideally located logistics centres across Switzerland offering ample storage space, it won't be a problem. We offer appropriate warehouse facilities for many sectors, helping you remain flexible and in control of your outgoings at all times.

Warehouse type	Suitable for
Bulk storage	electronic goods
Overhead goods warehouse	clothing
Pallet warehouse	large and bulky goods
Small parts warehouse	multimedia products, spare parts and very small products
Temperature-controlled warehouse	temperature-sensitive pharmaceutical and medical products
Hazardous substances warehouse	chemical products to be declared

Cross-docking

Do you need to bundle your goods? We check incoming items, bundle and then repackage them. We do everything to ensure that your consignment is ready for onward shipment immediately. This also includes quality checks.

Value-added services

We offer a range of value-added services such as labelling, price labelling, creation of sets and quality control. Wherever possible, we also fulfil individual customer requirements. For example, Swiss Post employees prepare numerous hi-fi products specifically for the Swiss market by changing the products' plugs and user instructions.

i The advantages for you

- You do not need your own warehouse
- Cross-docking enables fast bundling
- Value-added services



Logistics solutions

Well-designed, sector-specific, individual

Our standard services don't always cover more specific requirements. Individual logistics solutions geared to specific needs are thus becoming more and more important for many sectors and businesses. We offer both: sector-specific solutions and offerings tailored entirely to individual requirements.

For a variety of sectors

We have already developed specific logistics packages for various sectors:

- retail
- health care
- electronics, telecommunications and IT
- food
- banks and insurers
- logistics, forwarding and transport and many more sectors besides

Valuables logistics

We always ensure the highest degree of reliability – particularly when handling valuable goods. Our valuables transports are discreet and subject to the most stringent of security conditions. We also take over the entire money-handling process and management of ATMs.

i The advantages for you

- Numerous tried-and-tested sector-specific solutions
- Individual solutions available on request
- Discreet value logistics



International distribution

International, practical, reliable

Our service knows no borders. We will ship your parcels, documents and goods to almost any country in the world. You can choose whether to ship your goods as fast or as inexpensively as possible. For small consignments, we offer well-designed import and export solutions in collaboration with transport partners in a number of European countries.

For small consignments

Do you export or import small consignments or partial/full truckloads to or from Europe? We can offer you comprehensive solutions with partners in many different countries. We will take care of all customs formalities.

i The advantages for you

- Simple calculation of freight costs
- Import and export customs clearance in Switzerland
- Delivered to end customers in Switzerland via all channels (see "National distribution")

i Contact

For individual advice on small consignments or partial and full loads, please contact your customer advisor or logistics@swisspost.com

For document and goods shipments

Would you like to ship consignments anywhere in the world? We offer three possible delivery speeds: URGENT Business, the international courier service from TNT Swiss Post, is the fastest service. Your consignments can be delivered throughout the world quickly with PRIORITY or inexpensively with ECONOMY. We also offer specialist services for mail order and, through Swiss Post GLS, international goods consignments for business customers.

- **URGENT Business:** for the fastest possible delivery times
- **PRIORITY/ECONOMY:** dispatch of documents and goods in parcel consignments up to 30kg with PostPac International (up to 20kg for some countries)
- **International mail order:** small consignments up to 2 kg (B2C Mail) or goods consignments up to 30 kg (B2C Parcel)
- **Goods shipments incl. customs clearance (business customer recipients B2B):** goods consignments up to 50kg, cross-border business-to-business parcels

i The advantages for you

- Shipping to more than 200 countries
- Choice between fast or inexpensive shipping methods
- Consignment tracking worldwide with URGENT Business and to the biggest countries with PRIORITY/ECONOMY
- No fuel surcharge
- Shipment of goods combined with customs clearance solutions
- Returns management included among the services for mail order

i Contact

For customized advice on global solutions or individual services please contact your customer advisor or International Customer Service:
phone 0800 888 100 (calls from Switzerland)
phone 0800 888 777 00 (for international calls)
e-mail infospi@swisspost.com



E-Logistics

Comprehensive, fast and informative

Want an overview of your consignments at the click of a button? No problem with our integrated e-logistics solutions. Place, send or monitor your consignments easily online. This means that you can optimize throughput times, increase data quality and achieve greater transparency at reduced costs.

My Post Business – one login, numerous possibilities

This platform for business customers gives you access to a wide variety of services.

- **Place orders easily, receive what you want immediately:** Download instructions, forms or manuals easily and conveniently. Order Dispo-boxes and preprinted barcodes
- **Know in advance how much things cost:** Calculate the price of your consignments quickly and easily and call up the delivery terms at the click of a button
- **Send and transport:** Manage customer addresses, enter transport orders, generate waybills and customs documents or print out barcode labels
- **Track your consignments:** Access recipient signatures and addresses, parcel images and other data

Further information:

www.swisspost.ch/mypostbusiness-info

Web services: Your interface to success

Web service technology provides a standardized user-friendly interface. Before use, the interface must be programmed so as to integrate the data structure. The web service can then be used free of charge. Combine various web services to optimize your entire logistics process.

“Barcode” web service

This web service enables you to order the barcodes for parcel, express and VinoLog items directly from your system and to link the consignment data with your own data.

“Track consignments” web service

This web service enables you to conveniently retrieve data for any item – letter, parcel, express mail, small consignments or international shipment. You can also view the parcel image or, in the case of registered items, the signature.

“PickPost” web service

Send “PickPost” data easily regardless of the consignment data. This web service allows the sender to provide us with the name and customer address and he will receive the “PickPost” customer number within seconds.

Further information:

www.swisspost.ch/webservices-logistics



Letters

Logistics

Direct marketing

Print media

Document and dialogue solutions

Swiss Post
PostLogistics
Viktoriastrasse 21
P.O. Box
3030 Bern, Switzerland

Phone 0848 888 888

logistics@swisspost.com
www.swisspost.ch/logistics
www.swisspost.com

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