

Dailens, Härkingen and Frauenfeld parcel centres

Information for tour groups

When do tours of the parcel centres take place?

Guided tours generally take place from Monday to Friday. Tour times are as follows:

- Dailens: Morning tour 10 a.m., evening tour 5.45 p.m., night tour 7.30 p.m.
- Härkingen: Morning tour 9 a.m., afternoon tour 1 p.m., evening tour 6 p.m., night tour 9.15 p.m.
- Frauenfeld: Morning tour 9.30 a.m., afternoon tour 1.15 p.m., night tour 7 p.m.

Please note that no tours take place at weekends or in the pre-Christmas period from 1 December.

How do I register?

To register please complete the registration form on our website at www.swisspost.ch/guidedvisit > Parcel centres > Additional links > Registration. We regret we are unable to offer tours for individual persons.

What is the maximum group size?

The minimum group size is 7 persons. Larger groups will be split. A maximum of 40 persons can take a guided tour of the parcel centre at the same time.

What happens on a guided tour?

To start with you will be shown a presentation and a film on parcel processing. Then you will be taken on a tour of the parcel centre (approximately one hour on foot). To conclude we offer you a drink and a snack. You should set aside about 2 hours for the whole visit.



Key information:

- To register please complete the online form at www.swisspost.ch/guidedvisit.
- Groups of seven or more can register for tours.
- Guided tours are free and take place from January to November from Monday to Friday.

In which languages are guided tours offered?

Swiss Post offers guided tours in some of Switzerland's national languages and in English. The languages available differ slightly depending on the centre:

- **Dailens:** Tours in French; German and English on request.
- **Härkingen:** Tours in German, French, Italian and English.
- **Frauenfeld:** Tours in German; French and English on request.

Who can I contact if I have any questions?

If you have any questions about guided tours, please contact us by telephone or e-mail as below and we will be happy to help:

- **Dailens:** 058 386 85 07, cclive.dailens@post.ch
- **Härkingen:** 058 386 15 01, pzlive.haerkingen@post.ch
- **Frauenfeld:** 058 448 70 01, pzlive.frauenfeld@post.ch



How do I get to the parcel centres?

Detailed directions to the centre will be sent to you with your registration confirmation. If your group is coming by coach, you can park at the parcel centre.

■ **Dailens**

By car/coach: Leave motorway at junction 21 La Sarraz – head towards Eclépens – turn left at the foot of the hill – follow signs to Centre colis.

By public transport: Cossonay and Eclépens stations are a 50-minute walk away.

■ **Härkingen**

By car/coach: Leave motorway at junction 45 Härkingen – head towards Industrie/Härkingen – take the 3rd exit at the roundabout – go under the railway bridge and turn right.

By public transport: From Olten station take bus number 511 or 512 and get off at Altgraben.

■ **Frauenfeld:**

By car/coach: Leave motorway at junction 4 Frauenfeld-Ost – head towards Frauenfeld – turn left at the roundabout towards Gewerbegebiet Juch.

By public transport from Frauenfeld station:
Morning connections: Take bus number 2 towards Flurhof and get off at Turgi-Park. The centre is about a 15-minute walk away.
Afternoon/evening connections: Take bus number 5 towards Juch and get off at Paketpost. The centre is about a 5-minute walk away.

How much is a guided tour?

We offer this 2-hour standard tour with a drink and snack free of charge to our customers.

Is the parcel centre wheelchair-accessible?

Many parts of the Härkingen and Frauenfeld parcel centres are accessible by wheelchair users. The Dailens parcel centre is not wheelchair-accessible. To ensure that the tour caters for your needs, please include any special requests regarding mobility when you register.

Are the guided tours suitable for children?

Parcel centre tours are suitable for children aged ten and over. We will gladly arrange age-appropriate tours for school classes accompanied by a teacher.