

Pay the import fee online

Activating or deactivating the service

If a consignment from abroad is in transit and import costs apply, we will inform you by e-mail, SMS or via the Post-App. This means that you can easily pay import costs of up to CHF 100 online.

Online payment of import costs is automatically activated for all customers of "My consignments". You can easily deactivate it in the permanent settings.

Sign in to "My Post" www.swisspost.ch My Post EN ✓ Under your profile, select "Settings" A My Profile ද්රී} Settings → Logout Then select "Permanent settings" Notifications PickPost and MyPost24 Permanent settings Decide when and where your Set the notifications for your status Configure settings. parcels are delivered. You can now change your settings for Standard (delivery to mailbox or front door) receiving your consignments. Delivery: Mo, Tu, We, Th, Fr Click "Change settings for receipt of Online payment in "My consignments" This setting is only valid for the order creator. consignments." Choose your preferred days Change the payment option according to your preferences. Select one of the following payment options for import consignments: Cash payment at the front door (electronic cash on delivery) Online payment in "My consignments" (i) You can pay online with ease before or after delivery up to an amount of CHF 100. Items with higher expenses will be paid at the door as before Click "Next" to validate the payment

method.

Post CH Ltd **Logistics Services** Wankdorfallee 4 3030 Bern

Tel. 0848 888 888 E-mail: contactcenter@swisspost.ch swisspost.ch/my-consignments