

Installation service

Deliver, install, instruct

Whether it's furniture, a fridge or freezer, a washing machine, a tumble dryer: Swiss Post delivers the goods for installation carefully and on time to any location. With the installation service, Swiss Post staff also unpack the consignments and set the items up for recipients

Your customers want their purchased items to be delivered to their holiday or home address. Ideally, the item should be unpacked immediately and then installed. Old devices and packaging materials should be disposed of. All these requirements are fulfilled by Swiss Post's installation service.

Delivery, Assembly, other extra services

Place an electronic order with us for the delivery of an item and the required on-site services. We then agree on a delivery date electronically with the recipient. If this is not successful, we follow up by telephone. You deliver the goods to us as per the order, in full and packaged securely for transport. At our logistics center, we sort the consignments and bundle them together to ensure compact and ecological delivery rounds. We always deliver the item straight to the recipient's location where it is to be used: we deliver beds to the bedroom, TVs to the living room and freezers to the basement.

Depending on the order, the item is unpacked, installed, set up and made ready for use. It doesn't matter if it's unpacking a fridge or setting up an entire bedroom: our staff are trained in consumer goods and services and can take care of these tasks for you.

If requested, we can also dispose of the packaging materials or the old device/furniture.




For many sectors

Our infrastructure and equipment are specially designed to cope with transporting items of all shapes and sizes. We have proven our worth as a reliable partner in the fields of furniture, consumer electronics, large household appliances.


Consistent consignment tracking

All items are scanned when they are accepted, when they arrive in the logistics center, as well as when they are loaded and delivered. With the "SPC B2C Web" online service, you can check all these stages and always know where your item is and/or the current status of your order, as well as further information.

SWISS POST 


What you can send via our installation service 

- Goods that are not subject to local regulations governing the transportation of dangerous goods
- Goods that are packaged securely for transportation and which do not constitute a threat to the environment or to the health and safety of Swiss Post's employees

Collection/delivery (Monday to Friday) 

- Transmission of the order via SPC B2C Web or EDI
- Collection in Switzerland or abroad or delivered by you to Swiss Post's logistics center

Delivery (Monday to Saturday)
Throughout Switzerland and the Principality of Liechtenstein

What's included in the service 

- Collection of the item or delivery to our logistics center
- Sorting
- Electronic / telephone appointment scheduling with the recipient
- Notification by the driver 30 minutes before arrival
- Delivery throughout Switzerland and the Principality of Liechtenstein
- Direct delivery to the place where the recipient intends to use the item
- Online consignment tracking
- Proactive customer service

Additional services

- The item is unpacked on-site and the old item can be returned or disposed of together with packaging materials
- Installation or setup in accordance with specifications
- Operational check

The advantages for you

- You set yourself apart from the competition
- Your customers benefit from the convenience and the service
- You can concentrate on your core business, while Swiss Post – as a logistics specialist – takes care of the smooth delivery of the items
- You no longer need your own fleet of vehicles
- You are provided with customized solutions for a wide variety of sectors

Contact 

We provide comprehensive advice and look forward to speaking with you.

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