

SWISS POST GLS

VALUE-ADDED SERVICES FOR EUROPE-WIDE SHIPPING

Do you want to flexibly combine our Europe-wide shipping solution for parcels of up to 40 kg with attractive value-added services? We have the perfect additional options for every requirement.

Shipping world-wide with **URGENT Business** or **PostPac International**.

AddOn Insurance Service

Do you want all-risk additional insurance for your parcels? With the AddOn Insurance Service you can insure items with a maximum goods value of up to EUR 5,000. We also have an insurance option that covers customs and VAT expenses.

FlexDelivery Service

Do you want to be able to offer your customers alternative delivery options? Even if your items are already on their way to the country of destination, the recipient can choose how they want delivery to be made: e.g. on a specific day, to an alternative address, to a GLS parcel shop, or collection from a depot. They can also issue a storage authorization if desired.

Pick & Return Service / Pick & Ship Service

Do you want to have a parcel collected in Europe and delivered to Switzerland or another country? With our Pick & Return Service and Pick & Ship Service we can offer you a standardized service for collections abroad.

PickUp Service

Would you like us to collect export parcels from your premises? With our PickUp Service you can have consignments conveniently collected from your premises after consulting one of our customer advisors.

Proof Service

Do you need proof of delivery with a copy of the recipient's signature? Our Proof Service means you can order a proof of delivery when necessary.

StatusMailer Premium

Would you like a daily report about your current consignments? With our StatusMailer Premium you can proactively inform your customers about irregularities. You receive a daily report listing consignments that have not yet been delivered along with the reasons. That way, you are always up to date and can inform your customers in advance.

Transit Service

Do you want your parcels to be delivered duty unpaid in transit? With our Transit Service, we deliver your parcels duty unpaid under customs control.

Value-added services

AddOn Insurance Service

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| All-risk additional insurance of up to EUR 5,000 per parcel ¹⁾ | 1% of the value of the goods, minimum of CHF 18 per parcel |
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CustomsDoc Service

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| Support with customs documents, supplements and copies | Min. CHF 25 or according to expense |
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FlexDelivery Service

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| Alternative delivery options for your customers | Free of charge |
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Pick & Return Service

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| Collection in a European country and return to Switzerland | CHF 30 per consignment plus normal parcel costs |
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Pick & Ship Service

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| Collection in a European country and transport to third country | CHF 30 per consignment plus normal parcel costs |
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PickUp Service

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| Collection from sender | According to expense |
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Proof Service

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| Proof of delivery with copy of the recipient's signature | CHF 30 per parcel with successful proof |
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StatusMailer Premium

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| Delivery of a daily status report for current consignments ²⁾ | CHF 1 per parcel, min. CHF 25 per month |
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Transit Service

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|---------------------------|------------------------|
| Delivery with duty unpaid | CHF 50 per consignment |
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¹⁾ Watches/jewellery: EUR 5,000 or 2% of the value of the goods (see www.swisspost-gls.ch for details and registration)

²⁾ Track & Trace via www.swisspost-gls.ch and StatusMailer Classic

Value-added services only for Germany

Take advantage of our value-added services specifically for Germany.

Express shipping

Do your goods need to be delivered at a specific time the next morning after they leave the Swiss border? Our express parcel service is the right choice for your particularly urgent parcel consignments to Germany, offering the option to specify precise delivery times.

Overview

The service is available for any Euro Business Parcel sent to Germany (except the islands). As a rule, express parcels are delivered from the Swiss border throughout Germany, Monday to Friday, the next day by 12 noon at the latest.

The advantages for you

- Just one point of contact
- High-quality and time-specific delivery
- If the recipient is not available, a second attempted delivery will be made free of charge the following working day.
- Money-back guarantee in the event of unsuccessful delivery by the agreed time: invoicing is based only on the actual delivery time.

Express surcharge in CHF*

| | By 8 a.m. | By 9 a.m. | By 10 a.m. | By 12 noon |
|----------|------------------------|------------------------|------------|------------|
| To 5 kg | 60.00 | 50.00 | 45.00 | 35.00 |
| To 10 kg | 65.00 | 55.00 | 50.00 | 40.00 |
| To 20 kg | 75.00 | 65.00 | 55.00 | 45.00 |
| To 30 kg | 85.00 | 70.00 | 65.00 | 55.00 |
| To 40 kg | 95.00 | 80.00 | 75.00 | 65.00 |
| | | | | |
| | By 10 a.m. on Saturday | By 12 noon on Saturday | | |
| To 5 kg | 55.00 | 50.00 | | |
| To 10 kg | 60.00 | 55.00 | | |
| To 20 kg | 70.00 | 65.00 | | |
| To 30 kg | 75.00 | 70.00 | | |
| To 40 kg | 85.00 | 80.00 | | |

Guaranteed 24 Service

Do your business parcels need to reach their recipients within one day from the Swiss border? Our Guaranteed 24 Service makes sure recipients receive your goods consignments within 24 hours.

Overview

The service is available for any Euro Business Parcel sent to Germany (except the islands). We deliver a Guaranteed 24 Parcel from the Swiss border throughout Germany by 5 p.m. the following day from Monday to Friday.

The advantages for you

- Guaranteed delivery
- Direct telephone contact if the recipient cannot be located
- Money-back guarantee in the event of unsuccessful delivery by the agreed time: invoicing based exclusively on the actual delivery time

Surcharge

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| Guaranteed 24 Service | CHF 25.00* |
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* Without shipping, customs clearance and collection costs

More information

Instructions and prices for value-added services are available at www.swisspost-gls.ch or in writing from Post CH Ltd, Swiss Post GLS, Post-Passage 11, 4002 Basel, Switzerland.

