

Electronic cash on delivery (BLN)

Simple, practical and secure

You send COD consignments and are looking for a solution that simplifies shipment preparation, ensuring that your parcels will be delivered safely to their recipients and COD payments will be collected.

Simple handling

The electronic cash on delivery service from Swiss Post is very easy to use: the consignment simply needs a consignment barcode, the BLN value-added service barcode and a valid recipient address.

Transmission of consignment data

You transmit your shipment data (consignment number, recipient address and COD amount) to Swiss Post electronically for each consignment using one of the following options:

- “Barcode” API module
- “Domestic parcel labels” [online service](#)
- “WebStamp” [online service](#)
- DataTransfer (www.swisspost.ch/datatransfer)
- “Barcode” web service (www.swisspost.ch/webservice-barcode)

With parcel consignments you can also notify the recipient of the delivery day and the COD amount via SMS.

For letters, the data can only be submitted via WebStamp or DataTransfer; submission is not possible for the other services.

Guaranteed payment

The recipient only receives the COD item once they have given the confirmation of receipt for it and paid the amount due. The maximum COD payment amount is CHF 10.000. The full COD amount is then credited to your postal or bank account.

Efficient payment method

With electronic cash on delivery (BLN) you receive payment quickly and securely, since your goods are only handed over to recipients once they have paid the amount due.

Electronic cash on delivery (BLN) therefore is a cost-effective and secure alternative to payment by invoice or by credit card. You have none of the administrative expense associated with payment reminders or debt collection.



Advanced Track & Trace

Via the “Track consignments Business” [online service](#) you have access to advanced consignment tracking features and can view the name and confirmation of receipt of the recipient.

The benefits for you

- Minimized payment collection risks with order option without advance payment
- Simple consignment preparation
- Fast, easy mailing of your parcels
- Access to advanced Track & Trace
- Delivery only against confirmation of receipt and payment of the amount
- Quick receipt of payments in your account
- Fewer return shipments
- Option to notify recipients of the delivery day and COD amount via SMS

Registration

Are you interested in this value-added service? Please contact your customer advisor.

Services available for electronic cash on delivery

- A Mail, B Mail individual items, registered letter
- PostPac Priority, PostPac Economy, Bulky goods Priority, Bulky goods Economy
- PostPac Priority with identity check or contract signing
- Swiss-Express "Moon", Bulky goods "Moon"
- Vinolog

What's excluded

Electronic cash on delivery (BLN) is not possible with the following consignments: international consignments, small consignments, direct parcel posting, Swiss-Express "Innight", SameDay afternoon, SameDay evening, Swiss-Courier "Permanent", PostPac Promo.

Please note:

- The maximum COD payment allowed is CHF 10.000
- Using the "AdressChecker" API module is recommended

What's included

- Advanced Track & Trace
- Liability in accordance with the applicable [General Terms and Conditions "Postal Services"](#)

Additional services

For parcel consignments: notification of the delivery day and the COD amount is sent via SMS to the recipient.

Prices

Letters: www.swisspost.ch/cash-on-delivery
 Parcels: www.swisspost.ch/cash-on-delivery-parcels

Electronic registration of consignments and transmission of consignment data

Electronic COD items have to be registered and the consignment data transmitted using one of the following systems:

- "Barcode" API module
- "Domestic parcel labels" or "WebStamp" online services
- "Barcode" web service
- DataTransfer

To use the online services, log on to www.swisspost.ch/customer-center. Are you interested in the "Barcode" web service or DataTransfer? Your customer advisor will be happy to accept your registration.

Mailing

Mail electronic COD items with the basic service selected.

Delivery

- Letters: Monday to Friday
- Parcels: Monday to Friday. May also be available on Saturday depending on the chosen service
- Always against confirmation of receipt and payment of the COD amount

Other useful information

- [Barcode for Business Customers manual](#)
- [Manual on barcodes](#) and data matrix codes for letter mail
- [Digital Commerce API](#)
- [DataTransfer manual](#)
- ["Barcode" web service manual](#)
- [General Terms and Conditions "Postal Services"](#)

The electronic COD process

