

Experience ultra-modern letter processing

Information for visitors of the Zurich-Mülligen Letter Centre

In brief

- If you have any questions contact us on: Tel. 0848 888 888 (CHF 0.08/min. from landline phones within Switzerland).
- To book a tour please use the booking form on our website www.swisspost.ch/besucherfuehrung (Guided tours -> Choose relevant centre).

When do tours of the Zurich-Mulligen Letter Centre take place?

Guided tours usually take place from Monday to Friday at the following times: 8.45 a.m., 11.45 noon, 2.45 p.m., 6.15 p.m. and 7.15 p.m. Tours last approximately two hours. If the slot you wish to book is already full, we will contact you to arrange an alternative time. Please note, however, that the centre process most of the mail in the evening. On weekends, no guided tours take place.

How do I book a tour?

We accept bookings via the booking form on our website. To access the form please visit www.swisspost.ch/besucherfuehrungen (Guided tours -> Choose relevant centre).

How big can a group be?

Groups larger than 20 persons will be split up. A maximum of three groups can be shown through the Letter Centre at any one time.

What happens on a tour?

To begin with, we show you a presentation and a film on letter processing. Next you are taken on a guided tour. (This walking tour takes around one hour.) The visit finishes with a drink and a snack. You should set aside two hours for the visit.

In which languages are tours offered?

Tours are usually in German. They can, however, be conducted in French, Italian or English on request.

Who do I contact if I have any questions?

If you have any questions about guided tours, please ring us on 0848 888 888 (CHF 0.08/min. from landline phones within Switzerland). You can also leave us a note at the bottom of the online booking form – we will answer your question as soon as possible.

How do I get to the Zurich-Mulligen Letter Centre?

Visitor parking spaces are very limited and must be booked in advance. We recommend you travel to the Letter Centre on public transport. See the map on the next page for detailed information on getting to the Letter Centre. If you arrive by car, you can park at the Letter Centre. Please send us your booking using the contact and booking form.

How much is a guided tour?

Our standard two-hour tours are free of charge for our customers.

Is the Letter Centre accessible by wheelchair?

Yes. However, as the Letter Centre is on two different floors, wheelchair tours are organized specially. It is, therefore, imperative that you advise us of this when booking.

Are the guided tours suitable for children?

Tours are not suitable for children aged under 10 years.

Can I take my dog on the tour?

Dogs are not permitted as the Letter Centre is noisy and hectic.