

Installation service

Deliver, install, instruct

Whether it's furniture, a fridge or freezer, a washing machine, a tumble dryer, a TV or gym and sports equipment: Swiss Post delivers the goods for installation carefully and on time to any location. With the installation service, Swiss Post staff also unpack the consignments and set the devices up for recipients.

Your customers want their purchased items to be delivered to their holiday or home address. Ideally, the item should be unpacked immediately and then installed, set up and started up on-site. Old devices and packaging materials should be disposed of. All these requirements are fulfilled by Swiss Post's installation service.

Delivery, installation, instructions

Place an electronic order with us for the delivery of an item and the required on-site services. We then agree on a delivery date electronically with the recipient. You deliver the goods to us. At our logistics center, we sort the consignments and bundle them together to ensure compact and ecological delivery rounds. We always deliver the item straight to the recipient's location where it is to be used: we deliver beds to the bedroom, TVs to the living room and freezers to the basement.

Depending on the order, the item is unpacked, installed, set up and started up. It doesn't matter if it's unpacking a fridge or setting up an entire bedroom: our staff are trained in consumer goods and services and can take care of these tasks for you.

If requested, we can also dispose of the packaging materials or the old device/furniture.




For many sectors

Our infrastructure and equipment are specially designed to cope with transporting items of all shapes and sizes. We have proven our worth as a reliable partner in the fields of furniture, consumer electronics, large household appliances and sports.

Consistent consignment tracking

All items are scanned when they are accepted, when they arrive in the logistics center, as well as when they are loaded and delivered. With the "Swiss Post Cargo Web" online service, you can check all these stages and always know where your item is.


What you can send via our installation service 

- Goods that are not subject to local regulations governing the transportation of dangerous goods
- Goods that are packaged securely for transportation and which do not constitute a threat to the environment or to the health and safety of Swiss Post's employees

Delivery (Monday to Friday) 

- Transmission of the order via Swiss Post Cargo Web or EDI
- Delivery by you to Swiss Post's logistics center in Switzerland or abroad

Delivery (Monday to Saturday)
Throughout Switzerland and the Principality of Liechtenstein

What's included in the service 

- Delivery of the items to our logistics center
- Sorting
- Electronic appointment scheduling with the recipient
- Notification by the driver 30 minutes before arrival
- Delivery throughout Switzerland and the Principality of Liechtenstein
- Direct delivery to the place where the recipient intends to use the item
- Online consignment tracking
- Proactive customer service

Additional services

- The item is unpacked on-site and the old item can be returned or disposed of together with packaging materials
- Installation or setup in accordance with specifications
- Operational check

The advantages for you

- You set yourself apart from the competition
- Your customers benefit from the convenience and the service
- You can concentrate on your core business, while Swiss Post – as a logistics specialist – takes care of the smooth delivery of the items
- You no longer need your own fleet of vehicles
- You are provided with customized solutions for a wide variety of sectors

Contact 

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