# Swiss-Express "Innight" – Shop

### Customized night-time logistics

Do you rely on your goods being available in the morning before the start of the working day? Thanks to Swiss-Express "Innight" we can offer you customized night-time logistics. We can collect your goods from locations in Switzerland or abroad in the late afternoon or evening at a specified time and deliver them to the agreed destination – wherever your customers need them, such as to a mechanic's workshop, a technician's vehicle or to shop premises.

#### Same-night delivery

We can collect your goods from locations in Switzerland or abroad or you can deliver them to one of our logistics centres. Your goods will be delivered before business hours or as agreed, throughout Switzerland and the Principality of Liechtenstein. We will also handle the entire customs clearance process for you.



We can also collect returns and empty containers when delivering items, on request. With the Swiss-Express "Innight" App, returns can be entered simply and conveniently.

#### **Drop-off points and key management**

Deliveries are made to pre-arranged drop-off points such as ramps, letterboxes, technicians' vehicles or shop premises. We manage around 8,000 anonymized access keys and badges. You can manage your delivery points online.

#### **Consignment data**

Send us your consignment data electronically via Swiss-Express Web or EDI interface by 9 p.m. You can also track your consignments there. High quality and reliability are our top priority, which we document with daily reports on issues such as delivery quality.

All parcels are scanned when handed in, on arrival at the logistics centres, during loading, on delivery and when items are returned. The drop-off points are also entered. This enables you to locate your consignments at any time.



#### Carbon offset delivery with "pro clima"

Good for the climate, good for your image. For a surcharge of a few centimes, "Innight" consignments are delivered with carbon offset. This helps both the environment and your company. www.swisspost.ch/climate

#### **Consignments of dangerous goods**

Consignments of dangerous goods up to 1,000 ADR points can be sent via the Innight channel.

## You can send the following with Swiss Express "Innight"



- Permitted dangerous goods up to 1,000 ADR points
- Goods that can be handled by a driver with a sack or pallet truck
- Goods with a maximum length of 250 cm and a maximum girth (longest side and circumference) of 400 cm.
- Goods with a maximum weight of 250 kg per transport unit and a maximum of 400 kg per consignment
- Goods that are packaged securely for transportation and the nature of which does not constitute a threat to the environment or to the health and safety of Swiss Post's employees



#### **Innight Shop**

Do you want to make sure that your points of sale do not have to accept any goods during opening hours? We will deliver your goods before the shops open or during an individually agreed time frame. We can even deliver goods straight to the shelves on request.

Thanks to our sophisticated key management, we can also deliver goods securely to locations with intruder alarm systems.

We triage the goods before distribution to enable them to be delivered in bundles. This avoids unnecessary journeys and saves you money.

Goods are exchanged between branches during the night without inconveniencing your sales staff.

#### The advantages for you

- Solutions tailored to your individual needs
- Delivery straight to your shelves
- Goods exchanged between branches
- Quality reports broken down according to your requirements
- Management of reusable containers
- Carbon offset delivery with "pro clima" good for the climate, good for your image

### Collection/incoming delivery (Monday to Friday)

- Consignment data transmitted via Swiss-Express Web or EDI interface
- Goods collected in Switzerland or abroad in the late afternoon or evening
- Goods delivered to our logistics centre in Niederbipp or Pfungen

#### **Delivery (Tuesday to Saturday)**

Same-night delivery throughout Switzerland and the Principality of Liechtenstein or individual delivery as agreed with recipients

#### **Shopping Centre**

Do all the incoming deliveries spread throughout the entire day cause problems? We deliver to your tenants at night, directly to their shops. This signif- icantly reduces the amount of inbound delivery traffic, so the shop owners, during business hours, can focus solely on their customers. So courier and visitor traffic do not interfere with each other.

Our drivers have many years of experience in making night time deliveries and dealing with security systems. This enables us to guarantee you safe delivery during the night. Should night time access not be possible, we offer also customized solutions.

Innight Shop is the uniformly regulated delivery service for your tenants, night after night in one vehicle, and is the optimal supply chain for your shopping centre.

#### Our service includes



- Customized solutions for a range of industries
- Online consignment tracking
- Proactive customer service

#### **Additional services**

- Fast and easy returns
- Customs clearance for imports and exports
- Carbon offset delivery with "pro clima"

#### Contact



We can provide comprehensive advice on all aspects of overnight logistics and address your specific requirements. We look forward to hearing from you.

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