

Prices and conditions for business customers

Domestic parcels and express items

Valid from 1 January 2024; we reserve the right to make changes.

The following prices and conditions apply to the shipment of parcels and express items in Switzerland and the Principality of Liechtenstein. They apply to customers with a billing relationship with Swiss Post or a franking licence for parcels and express items. For consignments franked with stamps or an intelligent franking system (IFS), the prices for standard customers apply.

List prices for domestic parcels¹

	PostPac Priority ²	PostPac Economy ²
Weight categories		
Parcel up to 2 kg	CHF 10.50	CHF 8.50
Parcel up to 10 kg	CHF 13.50	CHF 11.50
Parcel up to 30 kg	CHF 22.50	CHF 20.50

Prices incl. VAT.

	Bulky goods Priority ²	Bulky goods Economy ²
Parcel up to 30kg/10kg ³	CHF 32.50	CHF 30.50

Prices incl. VAT.

¹ When creating parcel labels using the "Domestic parcel labels" online service (www.swisspost.ch/parcel-labels), a discount of CHF 1.50 (incl. VAT) will be applied per consignment (PostPac Priority, PostPac Economy and bulky goods). This discount will also apply to consignments with data delivery via DataTransfer, "Barcode" web service and Digital Commerce API.

² PostPac Priority, PostPac Economy, Bulky goods Priority, and Bulky goods Economy may be posted on all working days until the acceptance cut-off time. The acceptance cut-off times may vary per acceptance point.

You can find locations and information on opening and acceptance cut-off times at www.swisspost.ch/locations. For PostPac Economy and Bulky goods Economy, the same acceptance cut-off times apply as for A Mail letters.

You can also have your consignments collected anytime until the late afternoon or post them at a distribution base.

More info at: www.swisspost.ch/bases

³ The following weight limits apply to bulky goods:

- Parcel length up to 200 cm: 30 kg
- Parcel length of 200-250 cm: 10 kg

Business reply labels incur a fee of CHF –.50 (incl. VAT).

Items returned as undeliverable are sent as PostPac Economy or Bulky goods Economy, depending on the format; this incurs a fee of CHF –.50 (incl. VAT).

Sales discount on parcel list prices

You will receive a discount on monthly revenue of CHF 500.00 or more.

Monthly revenue in CHF (excl. VAT)	Discount in %
from 500.00	2
from 1,000.00	4
from 1,500.00	6
from 2,000.00	8

Discounts apply to the revenue (excl. VAT) on PostPac Priority, PostPac Economy, Bulky goods Priority, Bulky goods Economy, return shipments, Swiss-Express "Moon", Bulky goods "Moon", VinoLog and business reply labels.

List prices for Swiss-Express "Moon"

Weight categories	Swiss-Express "Moon"
Parcel up to 2 kg	CHF 17
Parcel up to 10 kg	CHF 23
Parcel up to 30 kg	CHF 29
Bulky goods	CHF 38

Prices incl. VAT.

Business reply labels incur a fee of CHF –.50 (incl. VAT). Items returned as undeliverable are sent as PostPac Economy or Bulky goods Economy; this incurs a fee of CHF –.50 (incl. VAT).



Dispobox

Parcel surcharge per Dispobox

Dimensions

10	CHF 2.50
11–33	CHF 3.50
39	CHF 4.65

Prices excl. VAT.

Dispobag prices	Per 100 items
Size 1 for Dispobox 11, 14 and 21	CHF 30
Size 2 for Dispobox 23, 33 and 39	CHF 30

Prices excl. VAT.

Minimum order quantities

Dispobox	20 ¹
Dispobag	100
Seals according to type	1000
Sealing labels	2000

¹ Free delivery for order quantities of at least 50 items. For orders of fewer than 50 items, a charge of CHF 30 (excl. VAT) will be applied per delivery.

Seal prices	Per 1,000 items
Indicative seals for Dispobox 10, 11, 14, 21 and 23	CHF 70
Compact seals for Dispobox 10, 33, 39 and ThermoCare	CHF 200

Prices excl. VAT.

Sealing label prices	Per 2,000 items
for Dispoboxes of all sizes and ThermoCare	CHF 280

Price excl. VAT.

VinoLog list prices

Weight categories

Up to 5 kg	CHF 11.05
Up to 10 kg	CHF 11.95
Up to 20 kg	CHF 16.50
Up to 30 kg	CHF 23.05

Prices excl. VAT.

Posted from specified acceptance points or collection.
More information available at: www.swisspost.ch/vinolog

Value-added services

		Swiss-Express "Moon"	Bulky goods "Moon"	PostPac Priority	PostPac Economy	Bulky goods Priority	Bulky goods Economy	VinoLog	Direct parcel delivery
Parcel surcharge									
Signature ¹	CHF 1.50 (incl. VAT)	O	O	O	O	O	O	O	O
Assurance ¹	CHF 7 (incl. VAT)	O	O	O	O	O	O	O	O
Personal delivery ¹	CHF 6 (incl. VAT)	O	O	O	O	O	O	O	O
Electronic cash on delivery ¹	CHF 15 (incl. VAT)	O	O	O	O	O	O	O	X
Fragile ^{1,2}	CHF 7.50 (incl. VAT)	O	O	O	O	O	O	X	O
Saturday delivery	CHF 3.80 (incl. VAT)	X	X	O	X	O	X	O	O
Dispobox ¹	See page 2, Dispobox	O	X	O	O	X	X	X	O
ThermoCare Cold ¹	CHF 20 (excl. VAT)	O	X	O	X	X	X	X	X
ThermoCare Ambient ¹	CHF 17 (excl. VAT)	O	X	O	X	X	X	X	X
Dangerous goods LQ ¹ (limited quantities)	CHF 1.10 (incl. VAT)	O	O	O	O	O	O	X	O
Manual processing ^{1,2}	CHF 4 (incl. VAT)	O	X	O	O	X	X	X	X

Time slot delivery

9 a.m. – 12 noon (Mon–Fri) ³	CHF 6.30	X	X	O	O	O	O	O	O
11 a.m. – 2 p.m. (Mon–Fri) ³	CHF 6.30	X	X	O	O	O	O	O	O
12 noon – 5 p.m. (Mon–Fri) ⁴	CHF 5.30	X	X	O	O	O	O	O	O
4:30 p.m. – 9 p.m. (Mon–Fri) ⁴	CHF 7.30	X	X	O	O	O	O	O	O
4:30 p.m. – 6 p.m. (Mon–Fri) ⁴	CHF 12.30	X	X	O	O	O	O	O	O
5:30 p.m. – 7 p.m. (Mon–Fri) ⁴	CHF 11.30	X	X	O	O	O	O	O	O
6:30 p.m. – 8 p.m. (Mon–Fri) ⁴	CHF 10.30	X	X	O	O	O	O	O	O
7:30 p.m. – 9 p.m. (Mon–Fri) ⁴	CHF 10.30	X	X	O	O	O	O	O	O
9 a.m. – 12 noon (Sat) ⁵	CHF 6.30	X	X	O	X	O	X	O	O

Prices excl. VAT.

¹ For these value-added services, any return shipments will incur a further surcharge.

² For these value-added services, any forwarding orders will incur a further surcharge that must be covered by the recipient.

³ Service offered throughout Switzerland and the Principality of Liechtenstein

⁴ Service offered for the specified delivery areas

⁵ In combination with the "Saturday delivery" value-added service

O = optional X = not provided

Delivery instructions

		Swiss-Express "Moon"	Bulky goods "Moon"	PostPac Priority	PostPac Economy	Bulky goods Priority	Bulky goods Economy	VinoLog	Direct parcel delivery
Parcel surcharge									
Direct delivery to an upper floor	CHF 3	O	O	O	O	O	O	O	O
Do not place in mailbox; deliver manually or notify delivery	CHF 2	O	X	O	O	X	X	O	O
Notify delivery by telephone	CHF 5	O	O	O	O	O	O	O	O
Leave in mailbox or at the front door	Free of charge	O	O	O	O	O	O	O	O
Deliver contents; take back box	CHF 1	O	O	O	O	O	O	X	O
Failed delivery; return consignment as Priority on the same day	CHF 0.50	O	O	O	X	O	X	X	O
Specific delivery date; deliver on...	CHF 1.50	X	X	O	O	O	O	O	O
Deliver when all consignments have arrived	CHF 1.50	X	X	O	O	O	O	O	O
Deposit consignment	CHF 0.50	O	O	O	O	O	O	O	O
Take note of delivery information in document pouch ¹	According to expenses, at least CHF 8	O	O	O	O	O	O	X	O
Present consignment; leave in cellar	CHF 3	X	X	X	X	X	X	O	X
Take empty and recycling goods back ¹	According to expenses	O	O	O	O	O	O	O	O
Exchange/Return	From CHF 7	O	O	O	X	O	X	O	O
Do not deliver to mailbox or neighbour; do not leave anywhere	CHF 2.50	O	O	O	O	O	O	O	O

Prices excl. VAT.

¹ For authorized customers only

Addressing

Barcode Plus	CHF 0.70 Per parcel ¹	X	X	O	O	O	O	O	X
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Price excl. VAT.

¹ Up to five parcels free of charge

O = optional X = not provided

Collect parcels for return

	Swiss-Express "Moon"	Bulky goods "Moon"	PostPac Priority	PostPac Economy	Bulky goods Priority	Bulky goods Economy	VinoLog	Direct parcel delivery
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Parcel surcharge

Basic price per order	CHF 3	O	O	O	O	O	O	X
Surcharge per parcel	CHF 1	O	O	O	O	O	O	X

Prices excl. VAT.

If retrieval is unsuccessful, CHF 4 (excl. VAT) will be charged per order. A maximum of five parcels may be requested per day and address.

Options

Collect from an upper floor	CHF 3
Notification by phone	CHF 5
Empty packaging ¹	CHF 3

Prices excl. VAT.

¹ ThermoCare Cold, ThermoCare Ambient and Dispobox 14, 21, 23, 33, 39

O = optional X = not provided

Collection

We will also collect your consignments in the appropriate containers or on pallets. The prices are calculated according to quantity and distance. Further information can be requested by calling our toll-free number 0800 825 800.

Special delivery

We can also deliver your consignments earlier than the ordinary delivery process or during a time slot specified by you. The prices are calculated according to quantity and distance. Further information can be requested by calling our toll-free number 0800 825 800.

"pro clima"-Shipment

The CO₂ emissions for all Swiss Post mailing products will be offset at no extra charge for you.

Swiss Post is not only reducing CO₂ – for example, through its use of electric vehicles – but also offsetting carbon emissions in its delivery of all letter mail, parcel consignments and newspapers by investing in high-quality climate protection projects. You can therefore have the "pro clima" label printed on all consignments. More information can be found at www.swisspost.ch/climate

Forwarded and returned shipments

- For parcel and express consignments that the recipient requests to be forwarded to another address, the recipient must pay a standard price of CHF 8.– (incl. VAT).
- If the recipient returns the parcel to the sender, this is deemed a reconsignment and the corresponding parcel price must be paid.
- Undeliverable parcels and express items will be returned to the sender subject to tax (including value-added services) via PostPac Economy or Bulky goods Economy, depending on the format.

Surcharge for additional processing

Your customer advisor or the competence center for parcel quality will be more than happy to advise you on the right packaging and addressing of parcels, as well as Swiss-Express consignments. The specifications for parcels that can be processed automatically are also described in detail in the brochure "[Instructions for sending Swiss-Express and parcel consignments](#)". In the event of deviations from these conditions, Swiss Post may add a surcharge for additional processing.