

Goods consignments in the Büsingen and Samnaun border areas

Provisions and services

Specific provisions may apply when sending goods to the border areas of Büsingen and Samnaun. These provisions have an impact on the services that Swiss Post provides. This factsheet offers detailed information on this and on the services available from Switzerland.

Provisions for Büsingen

Goods from Switzerland to Büsingen

- Swiss shipping conditions apply.
- The basic services Swiss-Express „Moon“ and SameDay afternoon/evening are excluded.

Prices

Domestic prices for Switzerland apply (no accompanying documents required).

Goods from Büsingen to Switzerland

Prices

- Domestic prices for Switzerland apply.
- Exchange rate for both currencies: at the current exchange rate of the local financial institution
- Price details: from the postal establishment (post office) in Büsingen

Postage

With postage stamps or an alternative procedure authorized by Deutsche Post AG only.

Provisions for Samnaun

Goods from Switzerland to Samnaun

- Swiss shipping conditions apply.
- The basic services Swiss-Express „Moon“ and SameDay afternoon/evening are excluded.

Sender's address

The consignment must specify the sender's address in full, including telephone number.

Declaration of contents of consignments / commercial invoice

- For consignments of goods worth up to CHF 1,000.00: with customs declaration CN 22, commercial invoice recommended for business senders (affixed on the outside of the consignment)
- For consignments of goods worth over CHF 1,000.00: with customs declaration CN 23, commercial invoice compulsory (affixed on the outside of the consignment)



- The consignments must be labelled with an "Export Clearance" sticker:



Blue sticker "Export Clearance"

Note: The customs declarations CN 22 and CN 23 cannot be generated using the "Accompanying documents for international small goods" online service.

SWISS POST 

Download customs declaration Samnaun

[Declaration of goods consignment of up to CHF 1,000.00 \(CN22\)](#)

[Declaration of goods consignment of over CHF 1,000.00 \(CN23\)](#)

Consignments registered for export electronically (e-dec)

- For these consignments an export list is compulsory (affixed outside of the consignment).
- The consignments must be labelled with an “E-DEC EXPORT” sticker:



Red sticker “E-DEC EXPORT”

Download of sticker print template

For your consignments you can download a sticker print template for printing on self-adhesive labels (format A4 with 8x3 labels):

[Blue sticker “EXPORT CLEARANCE”](#)

[Red sticker “E-DEC EXPORT”](#)

Goods from Samnaun to Switzerland

Prices

Swiss shipping conditions apply.

Customs declaration

A customs declaration is required for goods consignments; just like with goods sent from Switzerland to Samnaun.

Import customs clearance

Postal consignments from Samnaun to Switzerland require import customs clearance (as with international consignments).

Consignments without a customs declaration

If a consignment for Samnaun arrives without complete customs papers, Swiss Post will clarify the contents of the consignment with the sender or recipient at their expense. These consignments will be delayed by at least one working day. If it is not possible to complete the clarifications successfully, the consignment will be returned to the sender at their expense after a maximum period of ten working days.

- Clarification with the sender requires a corresponding contract between the sender and Swiss Post. Senders can obtain more information on this from their customer advisors.
- If there is no contract, the clarification is carried out with the recipient by telephone, where possible, or also by e-mail or letter. Upon delivery, the recipient pays a fee of CHF 13.00 for the clarification. If the corresponding fee is not paid, the consignment is considered a “refused delivery” and returned at a fee.

Customer refuses delivery

Goods exported from Switzerland which the recipient refuses to accept and which are returned unchanged to the sender can be imported back into Switzerland duty-free provided that the value added tax amount is less than CHF 100.00. The sender in Switzerland pays a tax on the return shipment.

If a recipient in Switzerland refuses to accept a parcel from Samnaun, it is returned to the sender, who pays a tax on the return shipment.

Repairs

Repairs in Switzerland

If items are sent from Samnaun for repair in Switzerland, consignments must be declared as active repair traffic for import purposes. The usual import regulations for Switzerland apply.

When items repaired in Switzerland are returned to the customer in Samnaun, the repair costs must be specified in detail on an enclosed invoice.

Repairs in Samnaun

If items are sent from Switzerland to Samnaun for repair, consignments must be deregistered as passive repair traffic for export purposes.

When items repaired in Samnaun are returned to the customer in Switzerland, the repair costs must be specified in detail on an enclosed invoice. For goods repaired in Samnaun, the material, wage and freight costs are subject to Swiss customs and VAT law when imported back into Switzerland. Exception: warranty repairs.

Shipping from Switzerland: Available parcel, express and SameDay services

		Büdingen	Samnaun
Basic services	A Mail letter	Yes	Yes
	B Mail letter	Yes	Yes
	A Mail Plus letter	Yes	Yes
	Registered letter	Yes	Yes
	Biological laboratory consignment	Yes	Yes
	Biological laboratory consignment GAS	Yes	Yes
	PostPac Economy	Yes	Yes
	PostPac Priority	Yes	Yes
	SmallPac Economy	Yes	Yes
	SmallPac Priority	Yes	Yes
	Bulky goods Economy	Yes	Yes
	Bulky goods Priority	Yes	Yes
	PostPac Economy GAS	Yes	Yes
	PostPac Priority GAS	Yes	Yes
	Bulky goods Economy GAS	Yes	Yes
	Bulky goods Priority GAS	Yes	Yes
	PostPac Promo	Yes	Yes
	Swiss-Express „Moon“	No	No
	Bulky goods „Moon“	No	No
	Swiss-Express „Moon“ GAS	No	No
SameDay Afternoon/evening	Yes	No	
SameDay Afternoon/evening GAS	Yes	No	
Direct parcel posting with time slot delivery in the evening	Yes	No	
Value-added services for parcels	Item for the blind	Yes	Yes
	Manual processing	Yes	Yes
	Fragile	Yes	Yes
	Signature	Yes	Yes
	Assurance	Yes	Yes
	Personal delivery	Yes	Yes
	Electronic cash on delivery*	Yes	Yes
	Dispobox	Yes	Yes
	ThermoCare Cold	Yes**	Yes**
	ThermoCare Ambient	Yes**	Yes**
	Dangerous goods "LQ"	Yes	Yes
	Saturday delivery	No	No
	Time slot delivery	Yes	No
	Delivery instruction (ZAW)	No	Yes
Solutions	"My consignments" recipient service	Yes	Yes
	VinoLog	Yes	Yes
	PostPac Priority with identity check/contract signing	Yes	Yes

* Notifications will be sent for consignments

** Only in combination with PostPac Priority