

TRANSPORT

FLEXIBLE, FAST, RELIABLE

Whether single items or entire truckloads, you can depend on Swiss Post's reliable and environmentally friendly transport service. Got a large consignment to send? Simply give us a call or send us an e-mail.

Here's how it works

Submit a transport order by 12 noon via the «Swiss Post Cargo Web» online service or EDI.

Depending on the order, our driver will go to the pick-up address the same day or the next day. He will check whether the shipment is complete and accept the correctly labelled goods.

Small consignments are generally delivered on the next working day, while partial and full loads can also be delivered on the same day. The driver then obtains the recipient's signature to confirm correct delivery of the goods.

By the way, we have around 150 vehicles travelling on your behalf, ranging from 3.5 to 40 tonnes. And we use rail too whenever it is expedient to do so.

The advantages for you

- Available throughout Switzerland and the Principality of Liechtenstein
- Reliable (ISO quality standard 9001)
- Environmentally friendly (ISO environment standard 14001)
- Tracking: you can obtain regular updates on the location of your consignment at any time



The following are categorized as small consignments



- Standardized transport of consignments up to a maximum of 11 euro pallets (EUP, 120 × 80 cm), 5 t or 10 m³
- In packaging suitable for transport, with each transport unit labelled individually
- Any special considerations such as non-stackable, sensitive to cold or hot temperatures, etc. must be specially indicated

The following are categorized as partial or full loads

- More than 11 euro pallets (EUP, 120 × 80 cm), heavier than 5 t or larger than 10 m³
- Maximum 34 EUP, or depending on vehicle up to 25 t, or depending on stowage capacity up to 75 m³
- In packaging suitable for transport, with each transport unit labelled individually
- Any special considerations such as non-stackable, sensitive to cold or hot temperatures, etc. must be specially indicated

Included



- Completeness check of transport units at pick-up
- Delivery confirmed by recipient's signature
- Delivery during normal working hours, to the first door of your company on the ground floor, to ramp or kerb stone edge
- Loading and unloading time of five minutes per 1000 kg, subject to a minimum of ten minutes
- Electronic transport order via Swiss Post Cargo Web or EDI
- Electronic track&trace of consignments

Additional services available

- Notification (phone, fax, e-mail, text message)
- Pick-up at a specific time (fixed driver)
- Delivery at a specific time
- Delivery to upper or lower floors
- Transportation of hazardous goods
- Transport insurance
- Delivery to locations inaccessible to trucks
- Second delivery attempt
- Extended waiting time at pick-up and delivery locations
- Returns shipping
- Service level agreement
- Cash on delivery, payment collection
- Reporting

Transport order



- Transport orders via Swiss Post Cargo Web or EDI

Acceptance (Mon to Fri)

- Transmit your transport order by 12 noon via EDI, Internet or e-mail
- The consignment will be picked up on the same day or on the next working day

Delivery (Mon to Fri)

- Delivery by 5 p.m. at the latest on the next working day to truck-accessible locations throughout Switzerland and the Principality of Liechtenstein
- Delivery by 5 p.m. at the latest on the next-but-one working day to difficult to access locations in alpine valleys and mountain regions (Valais, Ticino and Graubünden)
- By agreement, delivery within 12 hours for express consignments

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Good for the climate, good for your image. For a surcharge of a few centimes, transport services can now also be sent carbon-neutrally. This helps both the environment and your company.
www.swisspost.ch/carbon-neutral

Contact



We offer comprehensive advice and look forward to hearing from you.

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