

Safely sending confidential data

Meiller enjoys the advantages of IncaMail

What must be done when the traditional way of distributing payroll accounting documents reaches its limits? F.X. Meiller Fahrzeug- und Maschinenfabrik GmbH & Co. KG redefined the process – and optimised it with IncaMail.

Committed to a pioneering spirit

Innovative strength, modern production processes and high quality are all characteristics of the Meiller brand. For more than 160 years the European market leader in tipper construction has been consistently realising its core values. The system manufacturer for the construction and waste disposal industries is also demonstrating innovativeness, however, when it comes to making internal administrative processes more efficient – in human resource management, for example. Here payroll accounting documents are sent securely and electronically via IncaMail. Previously it was a work process typical of small and medium-sized businesses: wage and salary data from the SAP HCM system was printed out in the company headquarters in Munich. In the isolated area, up to two personnel officers monitored the printing process, ensured the two continuous feed printers worked smoothly and protected the sensitive information from curious glances. Then the payroll statements were checked, put in envelopes, sent to three German factories by post and there – like in the Munich headquarters – were distributed personally. This process, which required a lot of personnel expenditure and time, went well for a long time – until the printers failed.

Easy decision for digital

Printing and enveloping machines and on-demand printers were an option as a replacement investment, but cost and data protection reasons meant they were not a real alternative. Employee portals, kiosk systems or access terminals in protected rooms did not solve the problem of confidentiality either. Encrypted e-mails were a better way of achieving the goal of the head of human resources: «For me it was important to integrate a neat, modern process,» emphasises Michael Thomas. «The switch to a purely digital solution, which includes sending and distributing the documents, was also our ideal scenario for efficiency and cost reasons.»



A solution which goes beyond borders

Two product advantages convinced the head of human resources immediately: on the one hand, the one-off registration of the recipients is just as quick and easy as the operation of IncaMail. On the other hand, the Swiss Post solution can be used beyond the German national borders. The integration of IncaMail into the XimantiX eBeleg Service, which enables electronic sending directly from the ERP system, also proved entirely without problem.

Fast, secure, cost-effective

With IncaMail, sensitive data can be sent quickly and securely, verifiably and also cost-effectively. Thanks to the patented encryption process, the data is also not stored anywhere. At the push of a button it is sent directly from SAP to the private e-mail inboxes of currently 800 employees in the four German factories. This corresponds with 30 percent of the staff, and the aim is to now gradually increase this figure. This is because a roll-out to larger locations with good internet access is being considered in the medium term.

SWISS POST 
Yellow in motion.

Promising bearer of secrets

- All-rounder: With IncaMail all kinds of confidential documents can be sent quickly, simply and cost-effectively – to any e-mail address.
- Well protected: Private data is not stored – the patented SAFE technology ensures this.
- Unaltered: Sensitive data sent with IncaMail cannot be manipulated.
- Verifiable: With IncaMail, sending and receiving confidential e-mails can be proven at any time.
- Integrable: Depending on requirement, IncaMail can be connected simply and immediately to existing IT and business solutions.
- Approved: The Swiss Federal Department of Finance recognises IncaMail as a secure delivery platform.

«IncaMail has proven its worth. We are in the process of gradually increasing the share of employees who receive their wage documents by e-mail because it also makes sense financially. With IncaMail we will be more cost-effective than before in any case.»

*Michael Thomas,
head of human resources at Meiller*

Beneficial for Meiller

- Fast: IncaMail optimises the workflow and communication channels – and therefore saves a huge amount of time for the employees in human resource management.
- Efficient: After three payroll cycles it was already possible to see the cost-cutting potential of IncaMail compared to a classic letter.
- Employee-friendly: IncaMail does not need any training because e-mail recipients use it as always – from their usual e-mail client.
- Accepted: IncaMail not only relieves the pressure on the HR employees, it also enjoys a high level of acceptance among the staff. Straight away 30 percent of the employees chose to securely receive electronic wage documents.
- Uncomplicated: Meiller's XimantiX eBeleg solution is directly connected to the IncaMail platform of Swiss Post without media disruption.
- Convincing: According to Michael Thomas, head of human resources at Meiller, the integration of IncaMail was one of the IT projects which really ran entirely without complication.

This solution was implemented by Swiss Post Ltd for F.X. Meiller Fahrzeug- und Maschinenfabrik GmbH & Co. KG.



F.X. Meiller Fahrzeug- und Maschinenfabrik GmbH & Co. KG

With its innovative products for the construction, waste disposal and commercial vehicle industries, the MEILLER Group occupies leading market positions. The presence throughout Germany and the cooperation with sector specialists in Germany and abroad enable the traditional company to be internationally active.

Contact

F.X. Meiller Fahrzeug- und Maschinenfabrik GmbH & Co. KG
Untermenzinger Strasse 1
80997 Munich
Germany

+49 89 14 870
www.meiller.com

IncaMail

IncaMail is the easy to use service of Swiss Post for securely and verifiably sending confidential information via e-mail. With IncaMail you communicate in a customer-friendly manner, flexibly, cost-effectively and also confidentially. Whether sensitive business information, payroll accounting documents, statements including account statements, cancellations or correspondence with authorities – with the patented SAFE technology you reach communication partners directly and immediately.

Do you want to find out more?

Swiss Post Ltd
Sägereistrasse 25
8152 Glattbrugg
Switzerland

+41 44 838 36 00
incamail@swisspost.com
www.swisspost.ch/incamail

Swiss Post Ltd
Dr. Frank Wermeyer
Sägereistrasse 25
CH-8152 Glattbrugg

Telephone +41 44 838 36 00
Mobile +49 171 229 32 23
incamail@swisspost.com
www.swisspost.de/incamail

SWISS POST 

Yellow in motion.