

IncaMail introduced in seven days

At Stampfli Facility Services, it is not only the ROI in three months that impresses.

Facility services are still labour-intensive, but highly modern IT processes work in the background. This is why Stampfli Facility Services is not only perfecting its extensive range of services, it is also optimising internal workflows such as the sending of wage documents. Since recently this has been done securely, quickly and cost-effectively via IncaMail.



Traditional yet innovative

Work in the area of facility management (FM), property services, infrastructure services and also building, maintenance and special cleaning for private individuals, trade, industry and public authorities are part of the core business of Stampfli Facility Services. With eight branches and more than 1,500 employees, the leading provider of facility services in Switzerland is always close to the customers. Although Subingen, the headquarters of the traditional company, is located in the Wasseramt District in the Canton of Solothurn, water is only one of many elements used in the professional facility services. If the Stampfli FM professionals demonstrate their quality awareness after finishing work in the evening or overnight, new materials and innovative devices also play a key role in the result – efficient action and intelligent workflows assumed.

The SQS-certified company uses every opportunity to continually improve its available services – a promise of quality which applies not only for customers. Internally there are also high demands in terms of modern working conditions based on innovative procedures and up-to-date project management. They also formed the basis for choosing IncaMail.

Easily up to date

Since Stampfli Facility Services has long had a state-of-the-art IT infrastructure, the decision to bring the payroll accounting up to date was also an easy one. "The solution can be implemented simply, quickly and without a great deal of technical effort," says Michael Ritschard, Head of Facility Management at the company. The introduction process was pragmatic, simple and without any problems. "Companies that already use Abacus can practically switch to the new system at the push of a button and overnight."

The solution is perfect and lean

Since IncaMail has been used, the labour-intensive and time-consuming process of printing, enveloping, and preparing and monitoring dispatch has been a thing of the past. "Sending wage documents used to require at least two working days," says Ritschard. "Today the same process is completed in a few minutes at the push of a button. IncaMail is a perfect and lean solution for processes which used to require a lot of work."

SWISS POST 
Yellow in motion.

A product with a high level of acceptance

There are further key advantages in the fact that IncaMail makes sending sensitive data not only faster and more cost-effective but also, thanks to the patented encryption process, also secure and verifiable too. In addition, the users – in the first step 60 members of the management staff – praise the simple and clear operation: “We have received only constructive feedback,” says Ritschard. Now the aim in the second step is, if possible, for all employees to benefit from this – and later also from the IncaMail app.

A product with many good properties

- Top performance: At Stampfli, IncaMail was operational in just seven days because IncaMail is integrated as standard in Abacus and is quickly configured.
- Fast benefit: Thanks to the very good cost-benefit ratio of IncaMail, Stampfli was able to realise a return on investment (ROI) in just three months.
- Versatile: IncaMail is not only integrated in Abacus but also in many HR modules such as SAP, Microsoft Navision or Dynamics, Sage, Soreco and others.
- Many values: IncaMail not only saves time and costs but also material and transport – so is environmentally sustainable.

Ideal for Human Relations

- Outstanding: “IncaMail is the perfect and lean solution for HR processes which previously required a lot of work.”
- Highly praised: Stampfli AG is “very satisfied with the thoroughly competent support from Swiss Post”.
- Time-saving: without monotonous printing and sending work, personnel officers have more time for the most important thing – the employees.
- Reliable: IncaMail ensures that wage documents arrive quickly and securely in the existing mailbox of the recipients.



Stampfli Facility Services

The family business is the leading Swiss provider of high-quality facility services for private individuals, trade, industry and public authorities. With around 1,500 employees, Stampfli Facility Services has eight subsidiaries throughout Switzerland in addition to the headquarters in Subingen, making it close to the customers.

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IncaMail

IncaMail is the easy-to-use service of Swiss Post for securely and verifiably sending confidential information via e-mail. With IncaMail you communicate in a customer-friendly manner, flexibly, cost-effectively and also confidentially. Whether sensitive business information, payroll accounting documents, statements including account statements, cancellations or correspondence with authorities – with the patented SAFE technology you reach communication partners directly and immediately.

You will find more information about IncaMail at www.swisspost.ch/incamail



“With IncaMail, Swiss Post has developed an outstanding product with a very good cost-benefit ratio. Since we use Abacus, we were able to practically switch to IncaMail overnight and at the push of a button.”

Michael Ritschard, Head of Facility Management, Stampfli AG

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