

MY POST 24

IDENTIFYING AN ADDRESS FOR RECEIVING MAIL

My Post 24 enables you to collect parcels and registered letters around the clock, seven days a week. But for this to work, items need to be correctly addressed.

The address

The My Post 24 address consists of four elements.

- First name and last name
- Keyword and User ID
- MP24 address
- Postcode and town

It is important that you enter the address elements in the correct field to ensure you can collect your consignment promptly.

If you only have 3 address lines available, write your first and last names in the "First name" field, and My Post 24 followed by your User ID in the "Last name" field:

First name* Max Muster
Last name* MyPost24 USERID88

Examples of address entries in online shops

Salutation*	Mr. ▼
First name*	Max
Last name*	Muster
Street and house number*	MP HB Halle Sihlquai
Additional address information	MyPost24 USERID88
Postcode*	8005
Location*	Zürich
Country*	Switzerland ▼

First name*	Max Muster
Last name*	MyPost24 USERID88
Street and house number*	MP HB Halle Sihlquai
Postcode and location*	8005 Zürich

Finding your User ID

You can find your personal User ID in the Customer Center settings. If you wish, you can also set your own User ID there.

<https://www.swisspost.ch/en/customer-center/settings/pickpost-mypost24>

Customer Center ► Settings ► PickPost and My Post 24

PickPost and My Post 24

Configure settings

You can find details on PickPost, My Post 24 and the General Terms and Conditions (GTC) under "Info". Please acknowledge our GTC, which shall be deemed to have been accepted as soon as you start using the services.

Your settings

The user IDs for "PickPost" and "MyPost 24" are identical. The settings and the services are active as soon as you receive the confirmation from "PickPost" by e-mail, and for "My Post 24" once you have confirmed your address. Attention: My Post 24 can be used only with a residential address in Switzerland or Lichtenstein.

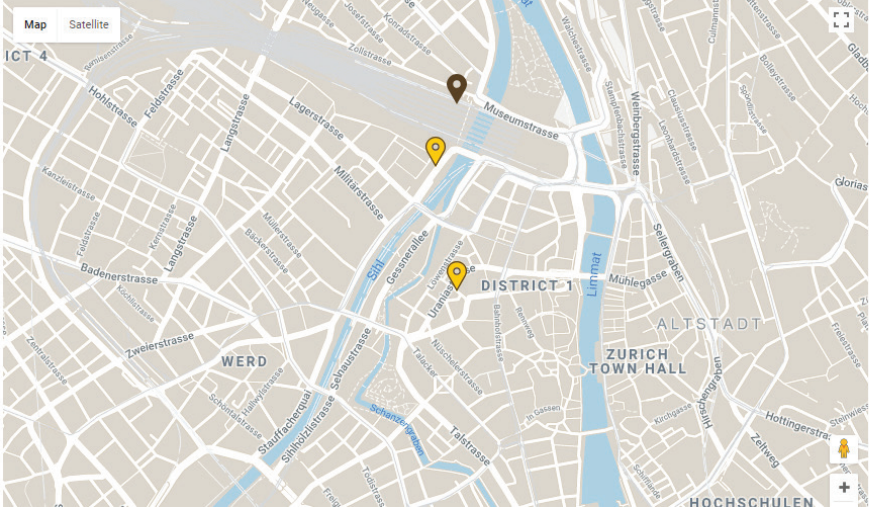
Your User ID

Edit user ID

SWISS POST 


Finding the location address

Current My Post 24 terminals can be found at <https://swisspost.ch/locations>.



**My Post 24 8005 Zürich HB
Halle Sihlquai**

Location
Museumstrasse 1
8005 Zürich



Show location details

Opening times today —

Access
00.00 – 01.30
04.30 – 23.59

You will find the correct address in the location details.

My Post 24 8005 Zürich HB Halle Sihlquai

Location
Museumstrasse 1
8005 Zürich



Opening hours +

Contact +

Your address to My Post 24 —

Salutation first name last name
MyPost24 your User ID
MP HB Halle Sihlquai
8005 Zürich

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