

E-post

Modern solutions from a hybrid range of services

E-post combines the advantages of physical and digital mail, resulting in new, modern and flexible solutions from Swiss Post's hybrid range of services. From electronic mailing through to e-letters in a virtual letter box – thanks to e-post both private customers and companies can communicate with a finger on the pulse of the times.

The Internet is continually driving our individuality and independence forward. Swiss Post is meeting this spirit of the times with new, innovative solutions. E-post combines the advantages of paper letters with the advantages of digital mail – to get the best of both worlds.

The e-post solutions give companies and private customers an entirely new level of flexibility. The blending of digital and physical channels through e-post solutions facilitates integrated multi-channel management for companies, providing them with valuable support for their digital transformation. Meanwhile, Swiss private customers are being offered new ways to receive and process their incoming post. E-post: helping companies and private customers keep a finger on the pulse of the times!



E-post for private customers

Swiss people have a choice thanks to E-Post Office: either to receive their post in the letter box as usual or electronically. On the smart E-Post Office online platform they can simply select which letters, invoices or policies should arrive in paper form or digitally in future. Mail that arrives as an e-letter in a virtual letter box appears as a PDF in the E-Post Office inbox. Swiss Post is always there: for those at home, at work or on the go. At E-Post Office it's also easy to archive and process electronic post or, in the case of invoices, conveniently pay them directly. Receive post – when, where and however is most suitable. More at: swisspost.ch/epostoffice.

E-post for companies

E-post offers additional clever solutions for companies: the E-Post Print & Send SME interface facilitates simple, purely electronic mailing with no minimum volume required. The letters or invoices are created by SMEs as usual and then transmitted to Swiss Post with a single click.

Major corporations, on the other hand, transmit their bulk mailings – a customer letter or an invoice – digitally via E-Post FDS. If the recipient has opted to have correspondence delivered as letters, Swiss Post will handle everything from printing to shipping. If the recipient has opted for the digital channel, Swiss Post will handle the secure and fast transfer of the electronic document. Recipients can access their documents worldwide around the clock via their computer, iPad or smartphone.

More at: swisspost.ch/printandsend

More at: swisspost.ch/epostfds

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