Dangerous goods in international mail



Important information

The satisfaction of our customers is important to us, which is why we aim to meet all your shipping expectations. However, we are not allowed to transport certain goods internationally for legal, health or safety reasons.

In this leaflet, you will find out:

- which goods are not permitted to be transported internationally with Post CH Ltd
- which requirements you have to meet so that we can transport your goods internationally

Are you unsure about whether an item is permitted to be transported?

If so, please call our customer service team on 0848 48 48 47.

Disclaimer

By signing the customs declaration, you confirm that

- the information provided is correct
- you are aware of the General Terms and Conditions (GTC) for private customers of Post CH Ltd
- the consignment does not contain any dangerous goods that violate postal regulations
- your consignment may be opened by Post CH Ltd within the scope of safety checks performed by order of the authorities.

Customs formalities

All consignments that contain goods are subject to customs duties. You can get information about import and export options from the relevant authorities or consulates of the country of destination. Swiss Post assumes no responsibility here.

Create customs documents

Create the required customs documents at swisspost.ch/online-services.

- For letters: accompanying documents for international small goods or WebStamp
- For parcel consignments: create waybill

EAD (electronic advance data)

It is mandatory to electronically create customs declarations for international goods consignments.

More information can be found at swisspost.ch/ead



Correct and complete information

Correct and complete information If any information is missing or incorrect, Swiss Post cannot accept the consignment for transportation. Please note the information on the next page.

Responsibility of the customer

As the customer, you are responsible and liable for checking and complying with these requirements. Non-compliance with regulations may lead to prosecution.

Dangerous goods are prohibited

Examples from the 9 classes; this list is not exhaustive.

Explosives

- Fireworks
- Bengal lights
- Ammunition
- Gunpowder
- Luminaries
- Emergency signals



Compressed gases

- Lighter fuel
- Oxygen cylinders
- Camping gas
- Butane
- Spray cans
- Fire extinguishers



Flammable liquid materials

- Oil and oil paints
- Adhesives
- Perfumes containing alcohol
- Drinks containing alcohol (more than 24 % alc./vol.)



Flammable solid materials

- Matches
- Coal
- Charcoal
- Fuel paste



Oxidizing substances

- Oxygen-producing chemicals
- Peroxides (hair dyes)
- Bleaching agents



Poisonous and contagious substances

- Pesticides
- Agricultural chemicals
- Mercury
- Bacteria, viruses



Radioactive substances

Radioactive substances

Corrosive substances

- Wet-cell batteries
- Mercury
- Hydrochloric acid



Various dangerous goods

- Engines
- Solid carbon dioxide (dry ice)
- Lithium batteries



State consignment contents clearly and accurately

Consignments cannot be accepted if the description of their contents does not explicitly state whether or not they contain dangerous goods.

A detailed list of contents must be provided on the customs declaration or waybill.

Examples of non-permissible content descriptions	Reason for rejection	Examples of permissible content descriptions
Missing or vague descriptions such as "various goods", "present", "precision instruments", etc.	Content unknown	Wallet, book, CD
Household items	May contain spray cans and pressurized gas cylinders	Food products, cloth
Sports equipment	May contain aerosol	Clubs, shoes
Camping equipment	May contain gas cylinders	Tent, sleeping bag
Diving equipment	May contain oxygen cylin- ders	Wetsuit, hydroscope, snor- kel
Medicines	May contain medical al- cohol	Non-flammable medicines
Cosmetics	May contain flammable perfumes, manicure products, nail polish remover	Soap, lipstick
Car components	May contain flammable fuel additives, aerosols and compressed gas	Mirror, seat cover
Toys	May contain batteries	Toy bricks, board game

Lithium batteries

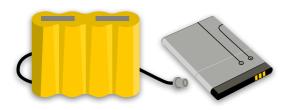
Electronic devices containing lithium batteries, such as mobile phones, MP3 players, digital cameras, etc., are permitted in international postal transport as long as the battery is installed within the device and is in perfect condition.

Each individual parcel may not contain more than two batteries or four cells. The power of lithium ion batteries must not exceed 20 Wh per cell or 100 Wh per battery. Lithium metal batteries must not contain more than 1 g lithium per cell and 2 g lithium per battery. Loose or damaged lithium batteries are not permitted.

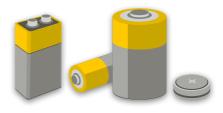
It is the customer's responsibility to ask the manufacturer or retailer about battery type and performance before shipping.

Packaging

The outer packaging must protect the contents of the consignment from breakage and shock during transport. Use the original packaging whenever possible. The devices must be switched off and packed in such a way that it is not possible for them to be accidentally activated.



Batteries (maximum 2)



Cells (maximum 4)

Electronic devices approved for shipping

The following electronic devices with lithium batteries are approved for shipping (examples): video cameras, radio equipment, GPS, radios, toys, digital cameras, smartphones, laptops, shavers, power drills, tablets, blood pressure monitors, etc.

Laboratory deliveries

Packaging for laboratory deliveries must offer sufficient protection for the consignments to withstand the stresses and strains of transportation (tearing, bursting open, being crushed) and to avoid causing any disruptions in the processing of mail.

Category B (UN 3373) infectious substances are only permitted for business customers with prior agreement from Customer Service International.

Non-permissible substances

Category A (UN 2814 and UN 2900) infectious substances with high risk potential that pose a danger to humans and animals, e.g. bacterial cultures and viruses, as well as Category B (UN 3291) medical waste, e.g. used needles, blood-stained needles, used haemostatic cotton wool, etc. are not permitted.

Permissible substances

Exempt medical or veterinary samples for which there is only a minimal likelihood they contain pathogens (e.g. DNA, blood and urine samples for analysis, doping tests, samples required for testing organ functions, samples taken for insurance or employment purposes, biopsies, etc.).

Postage and packaging guidelines

The packaging must consist of three parts:

1 Primary receptacles Waterproof.

When several fragile primary receptacles are sent in the same s econdary packaging, they must either be individually wrapped or separated to prevent contact between them.

2 Secondary packaging Waterproof.

For liquids, a sufficient quantity of absorbent material must be placed between the primary receptacle and the secondary packaging.

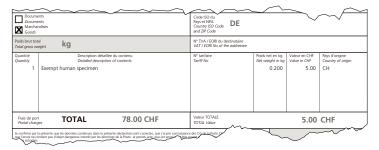
3 Outer packaging

Sufficiently firm outer packaging.
The outer packaging must have a minimum surface dimension of 100 mm × 100 mm.
UN-approved packaging is not required.

See Packaging example at swisspost.ch/dangerousgoods-international

Declaring lab consignments

The content of laboratory consignments must be declared as "Exempt human specimen" or "Exempt animal specimen". Depending on the type of shipment, a waybill (swisspost.ch/waybill) or a CN 22 customs declaration must also be completed. The "UN 3373" label may not be used.



Example of waybill (for URGENT goods and PostPac International)



Example of customs declaration (for letters)

Post CH Ltd Logistic Services International Mail & Parcels Wankdorfallee 4 3030 Berne Switzerland

Tel. 0848 48 48 47 Fax 0800 888 778 international@swisspost.ch www.swisspost.ch