Dangerous goods
in international mail

Important information

The satisfaction of our customers is important to us, which is why we aim to meet all your shipping expectations. However, we are not allowed to transport certain goods internationally for legal, health or safety reasons.

In this leaflet, you will find out:
- which goods are not permitted to be transported internationally with Post CH Ltd
- which requirements you have to meet so that we can transport your goods internationally

Are you unsure about whether an item is permitted to be transported?

If so, please call our customer service team on 0848 48 48 47.

Disclaimer

By signing the customs declaration, you confirm that
- the information provided is correct
- you are aware of the General Terms and Conditions (GTC) "Postal Services for Private Customers" or of the GTC "Postal Services for Business Customers"
- the consignment does not contain any dangerous goods that violate postal regulations
- your consignment may be opened by Post CH Ltd within the scope of safety checks performed by order of the authorities.

Customs formalities

All consignments that contain goods are subject to customs duties. You can get information about import and export options from the relevant authorities or consulates of the country of destination. Swiss Post assumes no responsibility here.

Create customs documents

Create the required customs documents

- For letters: accompanying documents for international small goods or WebStamp
- For parcel consignments: create waybill

It is mandatory to electronically create customs declarations for international goods consignments.

More information can be found at swisspost.ch/ead

Correct and complete information

Correct and complete information
If any information is missing or incorrect, Swiss Post cannot accept the consignment for transportation. Please note the information on the next page.

Responsibility of the customer

As the customer, you are responsible and liable for checking and complying with these requirements. Non-compliance with regulations may lead to prosecution.

Dangerous goods are prohibited

Examples from the 9 classes; this list is not exhaustive.

Explosives

- Fireworks
- Bengal lights
- Ammunition
- Gunpowder
- Luminaries
- Emergency signals

Compressed gases

- Lighter fuel
- Oxygen cylinders
- Camping gas
- Butane
- Spray cans
- Fire extinguishers

Flammable liquid materials

- Oil and oil paints
- Adhesives
- Perfumes containing alcohol
- Drinks containing alcohol (more than 24 % alc./vol.)

Flammable solid materials

- Matches
- Coal
- Charcoal
- Fuel paste

Oxidizing substances

- Oxygen-producing chemicals
- Peroxides (hair dyes)
- Bleaching agents

Poisonous and contagious substances

- Pesticides
- Agricultural chemicals
- Mercury
- Bacteria, viruses

Radioactive substances

- Radioactive substances

Corrosive substances

- Wet-cell batteries
- Mercury
- Hydrochloric acid

Various dangerous goods

- Engines
- Solid carbon dioxide (dry ice)
- Lithium batteries

Important Notice:
Shipments containing a combination of battery-powered electrical/electronic devices with liquids, aerosols, or gels are **prohibited**. Please ensure that your shipment does not contain such a combination of goods.

State consignment contents clearly and accurately

Consignments cannot be accepted if the description of their contents does not explicitly state whether or not they contain dangerous goods.

A detailed list of contents must be provided on the customs declaration or waybill.

Examples of non-permissible content descriptions	Reason for rejection	Examples of permissible content descriptions
Missing or vague descriptions such as “various goods”, “present”, “precision instruments”, etc.	Content unknown	Wallet, book, CD
Household items	May contain **spray cans** and **pressurized gas cylinders**	Food products, cloth
Sports equipment	May contain **aerosol**	Clubs, shoes
Camping equipment	May contain **gas cylinders**	Tent, sleeping bag
Diving equipment	May contain **oxygen cylinders**	Wetsuit, hydroscope, snorkel
Medicines	May contain **medical alcohol**	Non-flammable medicines
Cosmetics	May contain **flammable perfumes, manicure products, nail polish remover**	Soap, lipstick
Car components	May **contain flammable fuel additives, aerosols** and **compressed gas**	Mirror, seat cover
Toys	May contain **batteries**	Toy bricks, board game

Lithium batteries

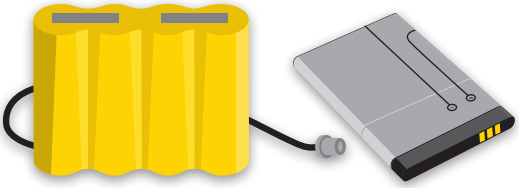
Electronic devices containing lithium batteries, such as mobile phones, MP3 players, digital cameras, etc., are permitted in international postal transport **as long as the battery is installed within the device and is in perfect condition**.

Each individual parcel may not contain more than two batteries or four cells. The power of lithium-ion batteries must not exceed 20 Wh per cell or 100 Wh per battery. Lithium metal batteries must not contain more than 1 g lithium per cell and 2 g lithium per battery. Loose or damaged lithium batteries are not permitted.

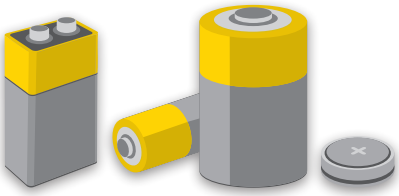
It is the customer's responsibility to ask the manufacturer or retailer about battery type and performance before shipping. Power banks and other energy-storing chargers (battery packs) are not permitted due to their energy density.

Packaging

The outer packaging must protect the contents of the consignment from breakage and shock during transport. Use the original packaging whenever possible. The devices must be switched off and packed in such a way that it is not possible for them to be accidentally activated.



Batteries (maximum 2)



Cells (maximum 4)

Electronic devices approved for shipping
The following electronic devices with lithium batteries are approved for shipping (examples): video cameras, radio equipment, GPS, radios, toys, digital cameras, smartphones, laptops, shavers, power drills, tablets, blood pressure monitors, etc.

Laboratory deliveries

Packaging for laboratory deliveries must offer sufficient protection for the consignments to withstand the stresses and strains of transportation (tearing, bursting open, being crushed) and to avoid causing any disruptions in the processing of mail.

Non-permissible substances

Category A (UN 2814 and UN 2900) infectious substances with high risk potential that pose a danger to humans and animals, e.g. bacterial cultures and viruses, as well as Category B (UN 3291) medical waste, e.g. used needles, blood-stained needles, used haemostatic cotton wool, etc. are not permitted.

Category B (UN 3373) infectious substances are only permitted for business customers with prior agreement from Customer Service International.

Permissible substances

Exempt medical or veterinary samples for which there is only a minimal likelihood they contain pathogens (e.g. DNA, blood and urine samples for analysis, doping tests, samples required for testing organ functions, samples taken for insurance or employment purposes, biopsies, etc.).

Postage and packaging guidelines

The packaging must consist of three parts:

1 Primary receptacles
Waterproof.

When several fragile primary receptacles are sent in the same s econdary packaging, they must either be individually wrapped or separated to prevent contact between them.

2 Secondary packaging
Waterproof.

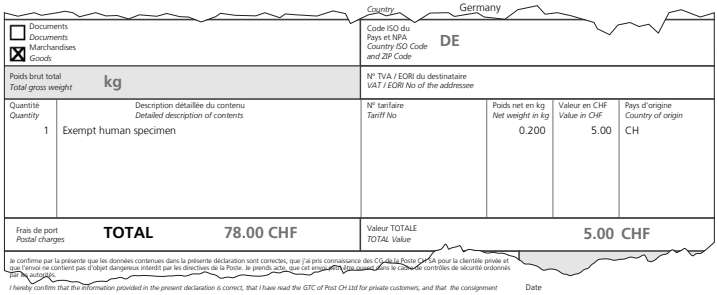
For liquids, a sufficient quantity of absorbent material must be placed between the primary receptacle and the secondary packaging.

3 Outer packaging
Sufficiently firm outer packaging.
The outer packaging must have a minimum surface dimension of 100 mm × 100 mm.
UN-approved packaging is not required.

See Packaging example at swisspost.ch/dangerousgoods-international

Declaring lab consignments

The content of laboratory consignments must be declared as “Exempt human specimen” or “Exempt animal specimen”. Depending on the type of shipment, a waybill (swisspost.ch/waybill) or a CN 22 customs declaration must also be completed. The “UN 3373” label may not be used.



Country: Germany

☐ Documents / *Documents*
☒ Marchandises / *Goods*

Code ISO du Pays et NPA / *Country ISO Code and ZIP Code*: DE

Poids brut total / *Total gross weight*: kg

N° TVA / EORI du destinataire / *VAT / EORI No of the addressee*

Quantité / *Quantity*	Description détaillée du contenu / *Detailed description of contents*	N° tarifaire / *Tariff No*	Poids net en kg / *Net weight in kg*	Valeur en CHF / *Value in CHF*	Pays d'origine / *Country of origin*
1	Exempt human specimen		0.200	5.00	CH

Frais de port / *Postal charges*: **TOTAL** 78.00 CHF

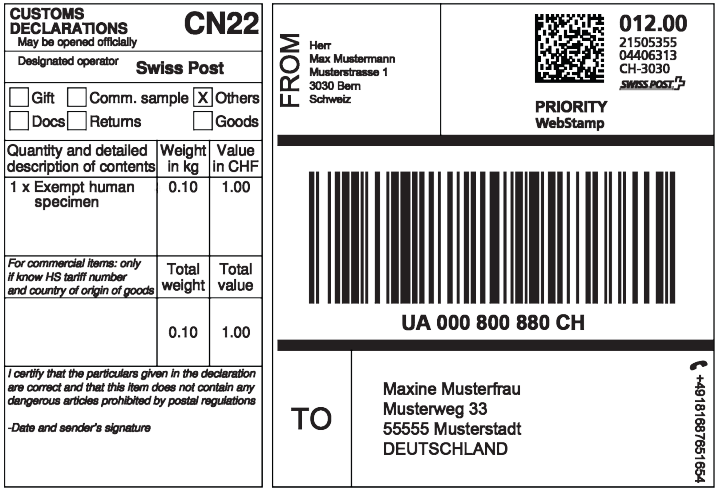
Valeur TOTALE / *TOTAL Value*: 5.00 CHF

Je confirme par la présente que les données contenues dans la présente déclaration sont correctes, que j'ai pris connaissance des CG de la Poste CH SA pour la clientèle privée et que l'envoi ne contient pas d'objet dangereux interdit par les directives de la Poste. Je prends acte que cet envoi peut faire l'objet de contrôles de sécurité ordonnés par l'OSAV.

I hereby confirm that the information provided in the present declaration is correct, that I have read the GTC of Post CH Ltd for private customers, and that the consignment

Date

Example of waybill (for URGENT goods and PostPac International)



CUSTOMS DECLARATIONS **CN22**
May be opened officially

Designated operator: **Swiss Post**

☐ Gift ☐ Comm. sample ☒ Others
☐ Docs ☐ Returns ☐ Goods

Quantity and detailed description of contents	Weight in kg	Value in CHF
1 x Exempt human specimen	0.10	1.00
For commercial items: only if know HS tariff number and country of origin of goods	Total weight	Total value
	0.10	1.00

I certify that the particulars given in the declaration are correct and that this item does not contain any dangerous articles prohibited by postal regulations

-Date and sender's signature

FROM
Herr
Max Mustermann
Musterstrasse 1
3030 Bern
Schweiz

012.00
21505355
04406313
CH-3030
SWISS POST

PRIORITY
WebStamp

UA 000 800 880 CH

TO
Maxine Musterfrau
Musterweg 33
55555 Musterstadt
DEUTSCHLAND

+491616878516854

Example of customs declaration (for letters)

204.01 en (Y001232987) 10.2025 LS

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