

Virtual counter: the digital town hall

Canton of Jura works with SuisseID

Welcome to the virtual office: anyone who has to deal with the authorities in the Canton of Jura has a growing catalogue of online services provided by the public administration – available via the «Guichet Virtuel». SuisseID guarantees the security of the quick and easy access to the online counter.

The dawn of a new reality

Since June 2012, the legendary area in the tri-border region has been the lucky setting of a very modern story: it is about the future on the net. Compared with the historical tales surrounding the youngest Swiss canton, e-government makes high demands in terms of the technology of the public administration, though. In contrast, the new online portal makes life easier for the highly specialist industry and also for citizens. This is because with the «Guichet Virtuel» it is unnecessary to take many trips to the authorities. The virtual official counter is open around the clock, so time and place become less important. This means anyone who has forgotten their appointment for the road traffic department, to hand in their tax return or simply to obtain a fishing licence for the weekend no longer has to worry: the responsible authority is only a mouse click away. The range of services available at the «Guichet Virtuel» is continually growing. It is free of charge, but requires the unique identification of the users. This is because access to personal information and official processes, filling in and signing forms and digitally sending confidential data also need to be secure in cyberspace.

Uncompromising in terms of security

When planning and realising the virtual counter, two goals had absolute priority: it had to be based on a strict authentication procedure for every single user and, at the same time, also enable electronic documents to be provided with a legally valid digital signature. Both requirements pointed towards SuisseID, but the solution from Swiss Post offers more than just this, however.



Exemplary characteristics

When selecting the best cooperation partner, traditional virtues counted: the relationship needed to be effective and efficient, progressive and reliable – a package of characteristics that Swiss Post has always had. However, the cantonal IT experts also praise the regular management and technology meetings and the direct line to the contacts at Swiss Post, which guarantee that the underlying encryption technology works smoothly.

Benefits for everyone involved

Apart from the one-off registration, the advantages of the «Guichet Virtuel» are clear for users: the online counter is available at all times, easy to use, timesaving and secure. The canton and the communities also benefit from it, however. This is because the digital processes reduce the administrative workload, make work easier for the authorities and also save money as well as time. Digital processes reduce the administrative workload, make work easier for the authorities and also save money as well as time.



SuisseID is a registered trademark of the State Secretariat for Economic Affairs SECO.



Not a legend, but legendary benefits

- Officially confirmed: SuisseID fulfils the high security requirements of the Swiss Electronic Signature Act.
- Clearly allocated: for access to the «Guichet Virtuel» SuisseID authenticates every single user.
- Safely protected: the SuisseID login establishes an inherently closed system that leaves no traces behind on the computer.
- Easy to use: thanks to the standardised login procedure, access to the online counter is not only absolutely secure, it is also fast and easy to use.
- Additional benefits: password and user name of SuisseID also protect the digital signature – and make it legally valid.
- Time-saving and free of charge: there are no queues at the online counter. It is available for users free of charge at all times – around the clock.
- Location-independent: via a tablet or smartphone the virtual office can also be entered without a USB stick – thanks to the SuisseID Mobile Service.

Future-proof in every respect

- Integratable: SuisseID is incorporated easily and smoothly in the cantonal IT infrastructure.
- Maximum efficiency: the standardised SuisseID security solution lowers costs and provides high investment security.
- Focus on administrative matters: with SuisseID the access management always remains up to date – without any additional work.
- Unique: thanks to SuisseID, the existing authentication solutions can be limited to a single one.
- Multifunctional: SuisseID can be used for access to the internal system also for the national system – and all other systems.
- Customer-friendly: Swiss Post deals with everything – from security to the further development of SuisseID.

«SuisseID is secure, always available and easy to use. This security solution gives our residents access to the «Guichet Virtuel», and from an administrative perspective it ensures access to the internal and external systems of the canton, local authorities and federal government.»

Matthieu Lachat, head of the IT service of the Canton of Jura



Republic and Canton of Jura

The canton, founded in 1979, is a region with many facets: economically it is known as a location of the Swiss clock and watch industry. Travellers praise it as a «paradise of sustainable tourism». Politically the canton is characterised by the cosmopolitanism of its inhabitants – a lasting legacy of its revolutionary history. Recently Jura has worked to become more attractive for technology companies, and the cantonal administration provides flexible and also modern services to these. Its latest service, the «Guichet Virtuel», however, also makes life easier for the residents – and the authorities themselves.

Information and Communication Service of the Republic and Canton of Jura,
2, rue du 24-Septembre
2800 Delémont
www.jura.ch



SuisseID

SuisseID is the Swiss standard for digital identity. It allows people to prove their identity without any doubt online and to sign legally valid contracts electronically. It is therefore a digital passport and signature.

In your online services you use SuisseID to reliably identify customers, partners and employees. And processes which require a handwritten signature are handled entirely electronically – not only in your online services but also internally in your company.

You will find more information about SuisseID at www.swisspost.ch/suisseid

Swiss Post Solutions Ltd
Digital Trust Services
Sägereistrasse 25
8152 Glattbrugg
Switzerland

Telephone +41 44 838 36 00
suisseid@post.ch
www.swisspost.ch/suisseid

SWISS POST 