

Statusmailer-Service

Track & Trace Swiss Post GLS

Why keep tracking parcel-by-parcel when it could be so much simpler? Swiss Post GLS offers you the automatic StatusMailer service in addition to tracking consignments online: a daily overview that lets you know about all your parcels and their delivery dates online – for more clarity and less effort when exporting.

With the StatusMailer service from Swiss Post GLS, you receive a daily status report concerning all consignments due (with delivery date on the previous day) in your e-mail inbox. With the StatusMailer service, you can enjoy the following additional advantages compared to using Track & Trace online.

Advantages

Convenient overview

The StatusMailer service summarizes all relevant parcel information in a single, clearly presented document. On the one hand, the overview shows all current consignments being tracked by Swiss Post GLS. On the other, any consignments outside the normal delivery times are shown in detail.

Maximum transparency

With the up-to-date report, you are kept informed of the status of your exports at all times. In the event of a delay, you can provide the recipient with precise information.

Increased cost efficiency

Tracking costs for individual parcels are eliminated. The high level of automation enables Swiss Post GLS to offer the service at attractive prices.

Simple to sign up and de-register

To use the StatusMailer service, all you need to do is enter your customer number and e-mail address. A sign-up form can be found at www.swisspost-gls.ch. If you have any questions or wish to use the premium service, feel free to contact us by telephone on +41 848 454 454. You can de-register at any time.

Range of services	Description	Price
StatusMailer-Service Classic	A daily table with an overview of tracked consignments and parcel numbers, destination country, export date, target delivery date, and delivery status for all due consignments	free of charge
StatusMailer-Service Premium	An extended table with additional details on pending consignments. Whenever a parcel is not delivered, Swiss Post GLS investigates the exact cause of the local delay.	CHF 1 per parcel, no less than CHF 25 per month

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