

Swiss Post –
more than just a
company



SWISS POST 



Dear Reader

Did you know that Swiss Post procures goods and services from over 20,000 businesses in around 1,700 Swiss municipalities, contributing to the creation of thousands of jobs at local companies? Or that it operates photo-voltaic systems covering an area of 70,000 square metres on its roofs?

The benefits that Swiss Post offers to Switzerland go far beyond its function as a universal service provider, procurer, employer and responsible stakeholder in environmental protection matters.

In this sense, Swiss Post is more than just a company. If it ceased to exist, no private company could fill the gap. And certainly not during crisis periods like the coronavirus pandemic.

In this brochure, we have compiled a selection of some lesser-known facts and figures about Swiss Post for you. Get ready for some surprises.

Alexander Fleischer
Head of Communication

47,996

staff members are employed by Swiss Post throughout Switzerland. That equates to 33,301 full-time equivalents.

Some

6 billion francs

are spent on Swiss Post's **products and services** by customers in Switzerland.

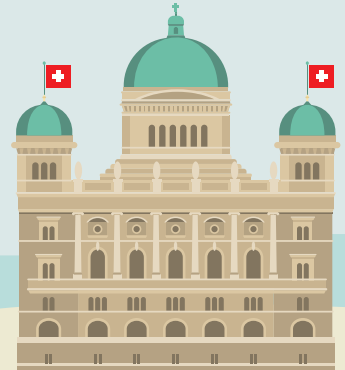


Customers purchase services and pay Swiss Post for them. **From the revenues this creates, Swiss Post pays salaries to its employees and a dividend to its owner, and it also pays taxes and duties.**

Around

3.5 billion francs in **salaries and social security benefits** are paid by Swiss Post to its employees in Switzerland each year.

50 million francs were paid by Swiss Post to the Confederation, its sole owner, in the form of a **dividend**.



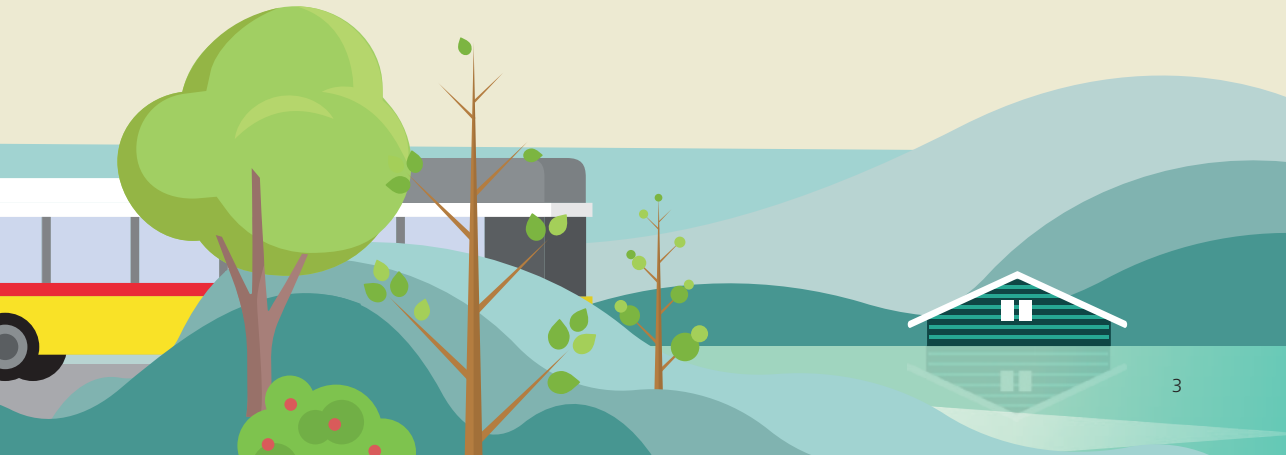
Tax revenues for the Confederation, the cantons and the municipalities

Our employees **pay tax on their income** and **VAT** on their personal consumer spending. This means that the total of 3.5 billion francs paid in salaries yields estimated tax revenues of over **200 million francs** for the **Confederation** and more than **150 million francs** for the **cantons and municipalities** respectively.

PostFinance



Around **230 million francs** were paid by Swiss Post in **taxes and duties**.



Swiss Post purchases goods and services from local businesses throughout Switzerland – for the operation and maintenance of its infrastructure and for the provision and ongoing development of its services.

Some **2.7 billion francs** were spent by Swiss Post on procuring **goods and services** from its suppliers within Switzerland.

All suppliers must sign Swiss Post's Code of Ethics and Social Responsibility. Swiss Post's commitments include advocating socially acceptable working conditions and environmental measures.

More than **2 billion francs**, or the majority of procurement spending, is on **upstream services** (goods and services) used for service provision. The remainder is spent on capital goods.

Around **18,000 jobs** in a wide variety of sectors are secured by Swiss Post at its suppliers within Switzerland. These jobs generate **added value of around 2.4 billion francs**.

128,000 francs is the average **turnover** per company generated by Swiss Post through its procurements.



Numerous upstream service providers make their living from Swiss Post's procurements. Repairing Postbuses, modernizing branches and purchasing computers – the products and services required by Swiss Post are many and varied. For their part, upstream service providers employ workers and other businesses to provide the required services. The suppliers to the upstream service providers also benefit from Swiss Post's procurement spending.

More than
20,000

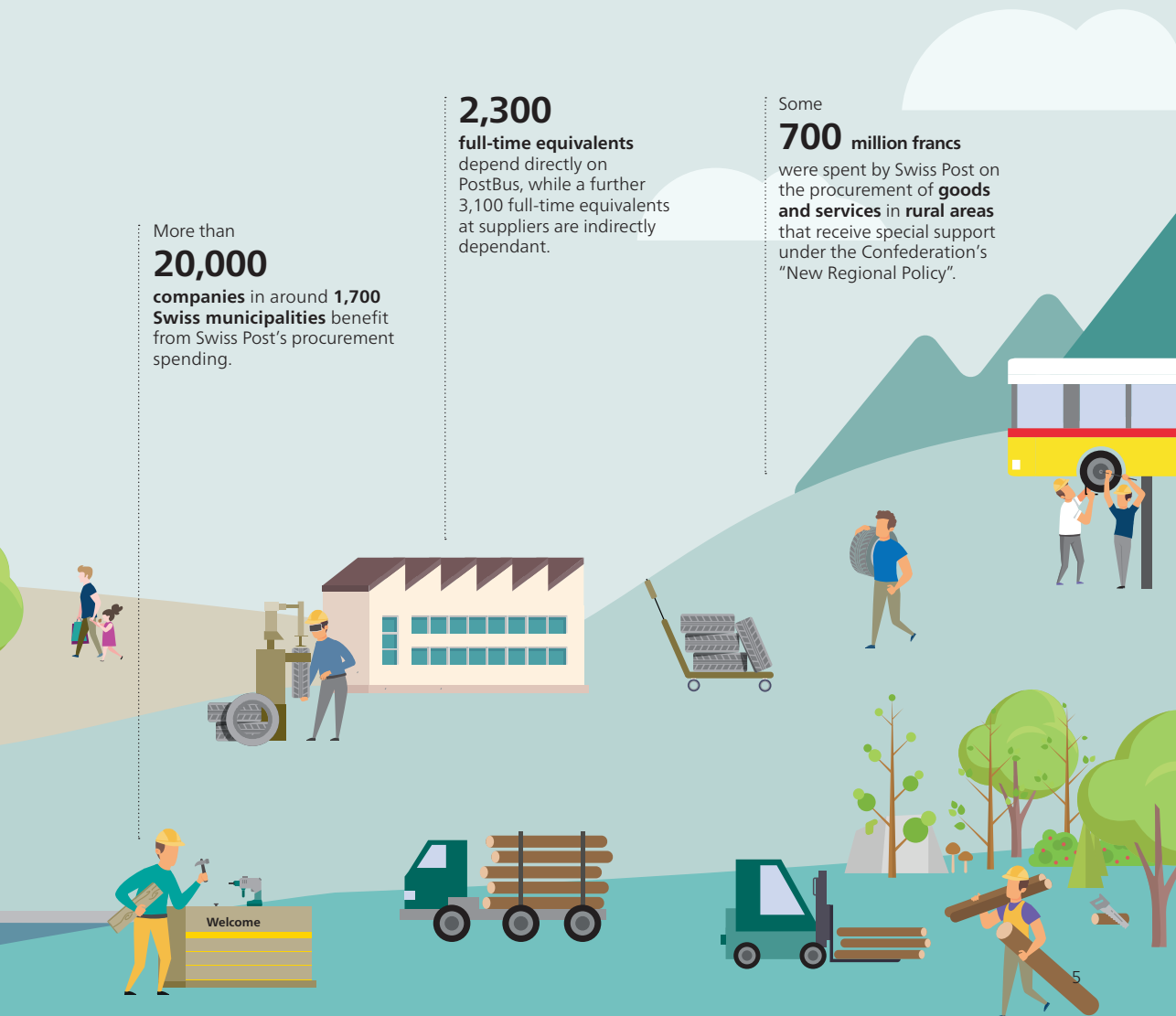
companies in around **1,700 Swiss municipalities** benefit from Swiss Post's procurement spending.

2,300

full-time equivalents depend directly on PostBus, while a further 3,100 full-time equivalents at suppliers are indirectly dependant.

Some
700 million francs

were spent by Swiss Post on the procurement of **goods and services in rural areas** that receive special support under the Confederation's "New Regional Policy".



Swiss Post is right here for everyone – anytime and anywhere.

It delivers letters, parcels and newspapers throughout the country, provides services for payment transactions and operates a nationwide network of physical access points. It is present every day and accessible to all, in cities, conurbations and peripheral regions. And it ensures that its infrastructure keeps on going, even in times of crisis.

4,742

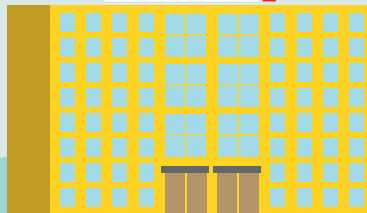
access points are available for postal services in Switzerland. It is the densest network in Europe.

With its new formats, such as branches with partners and service points at third parties, opening hours and accessibility are being significantly extended.

904

self-operated branches are run by Swiss Post. These are now also open to third parties such as public authorities and large service companies.

SWISS POST 



90%

of the population have **access** to postal and payment services within **20 minutes**.

At

183

My Post 24 terminals, customers can send or collect parcels and registered letters 24 hours a day.

936

routes are operated by PostBus, carrying around **350,000 people every day**. The annual number of passengers is around 127 million.



my Post 24



For every
15,000
residents or workers,
Swiss Post operates one
access point in cities and
conurbations.

In
1,797
localities, customers
can carry out their **postal**
transactions at their
front door.

14,451
public letter boxes
are served by
Swiss Post through-
out Switzerland.

There are
1,194
branches with partners
that provide frequently
requested postal services.

Coronavirus: crisis-proof infrastructure

For seven weeks, all shops were closed due to the coronavirus pandemic – Switzerland had entered its first lockdown. Despite the absence of some staff and restrictions resulting from distancing and hygiene measures, Swiss Post maintained its operations. Protecting employees while also fulfilling the universal service obligation was a challenge.

Swiss Post is present in all four language regions – as a universal service provider, as a procurer of goods and services and as an employer. Swiss Post provides jobs in each of Switzerland's 26 cantons and in more than 900 of its 2,200 municipalities. As a universal service provider, it has an obligation to all residents.

Every

100th

job in Switzerland is a job at Swiss Post.

15,655

jobs, equating to 11,760 full-time positions, are located in **rural areas** and **mountain regions**.

47,996

jobs¹, equating to 33,301 full-time positions, are provided by Swiss Post **in all cantons** and in more than 900 of Switzerland's 2,200 municipalities.

1 billion francs

are paid annually in **salaries** to employees **in rural and mountain regions**.

¹ Excluding trainees, annual average.

In around

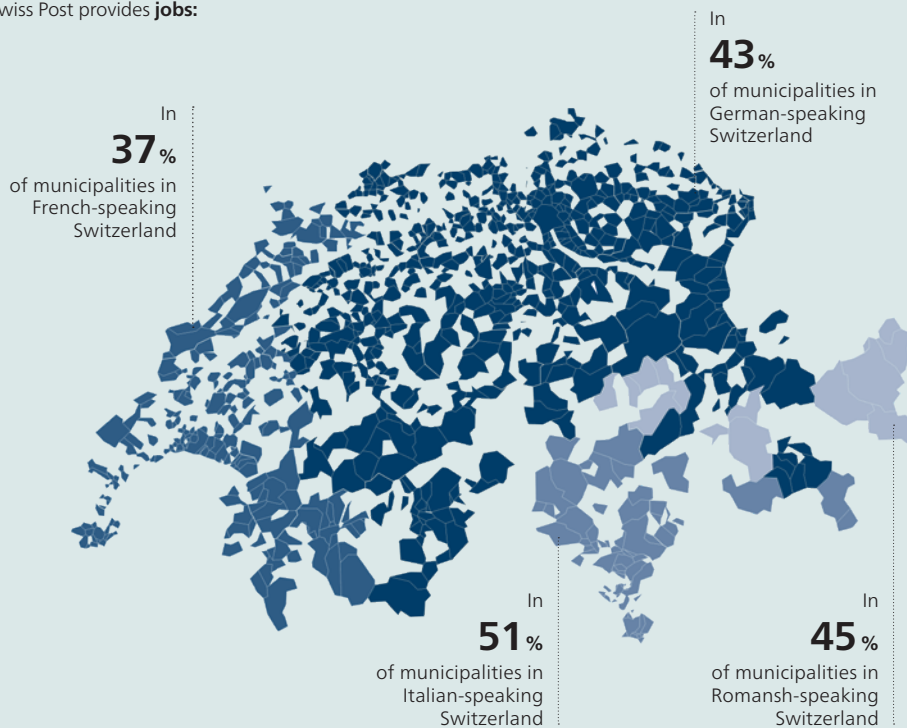
80%

of all municipalities, Swiss Post includes local suppliers in its **procurement of goods and services**.

Municipalities in which Swiss Post provides jobs.

The outline of Switzerland is easy to spot on the map, because Swiss Post offers jobs everywhere, including in mountain regions.

Swiss Post provides **jobs**:



	German-speaking Switzerland	French-speaking Switzerland	Italian-speaking Switzerland	Romansh-speaking Switzerland
Jobs	38,000 ¹ in 610 out of 1,400 municipalities (43%)	7,700 ¹ in 240 out of 630 municipalities (37%)	2,120 ¹ in 66 out of 130 municipalities (51%)	180 ¹ in 9 out of 20 municipalities (45%)
Salary total (estimated)	>CHF 2,300 million	>CHF 450 million	>CHF 130 million	>CHF 10 million
Procurement volume	CHF 2,300 million	CHF 300 million	CHF 80 million	CHF 8 million
Number of suppliers	Over 16,000	Around 3,700	Around 900	Around 140

¹ Excluding trainees, annual average.

Swiss Post's climate goal is in line with the objective of stabilizing global warming at 1.5 degrees Celsius by 2100.

To achieve this goal, Swiss Post is investing in energy-efficient technologies for vehicles, buildings, facilities and equipment, and it uses renewable energy.

From
2040

Swiss Post aims to achieve full **carbon neutrality**.

There was a
30%

improvement in Swiss Post's **CO₂ efficiency** compared with the reference year 2010.

By
2030

Swiss Post will convert its **delivery vehicles** for letter and parcel delivery to **environmentally-friendly drive systems**.

In urban centers, the goal is to deliver all consignments **using electric vehicles from 2025**.

18 million francs

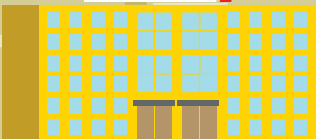
have so far been invested by Swiss Post from its own climate fund for non-self-supporting **climate impact projects**.

The fund is partially supported by redistribution of the CO₂ levy.

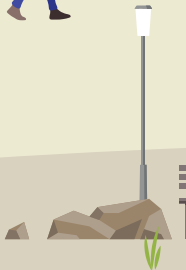
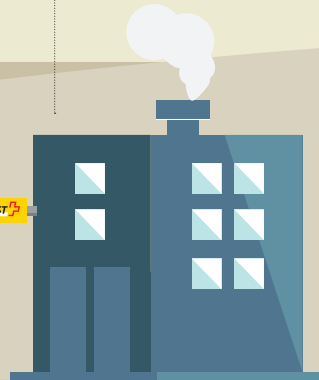
90%

of all **fossil fuel-powered heating systems** in Swiss Post's own buildings in Switzerland are to be **replaced** with renewable technologies by 2030. In the last four years, 34 oil and gas heating systems were replaced ahead of schedule.

SWISS POST 



SWISS POST 



22

photovoltaic systems covering an area of 70,000 m² are operated by Swiss Post on its roofs.

8 GWh

of **renewable electric energy** is generated by Swiss Post through its photovoltaic systems. That equates to 6 percent of its own power consumption.

100%

renewable energies from Switzerland cover Swiss Post's electricity needs. This includes 20 percent eco-electricity.

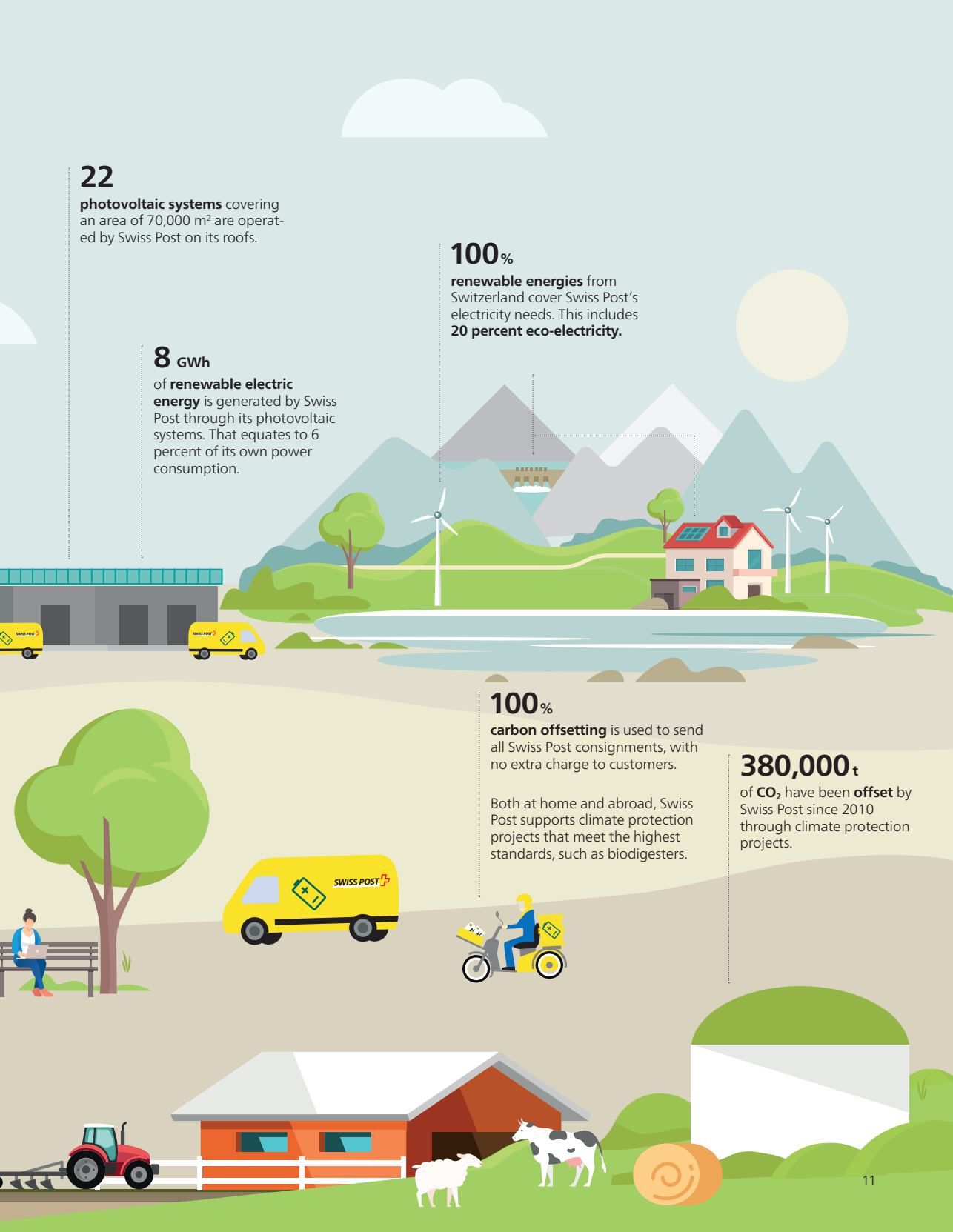
100%

carbon offsetting is used to send all Swiss Post consignments, with no extra charge to customers.

Both at home and abroad, Swiss Post supports climate protection projects that meet the highest standards, such as biodigesters.

380,000 t

of CO₂ have been **offset** by Swiss Post since 2010 through climate protection projects.



Swiss Post promotes and develops environmentally-friendly logistics and mobility solutions. To this end, it uses carbon-neutral drive systems for its delivery vehicles and Postbuses, promotes sharing schemes and supports the circular economy.

100

Postbuses with alternative drive systems are planned to be in use by 2024. The aim is for all 2,400 Postbuses to be fossil-free by 2040.



6,000

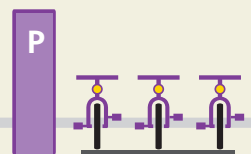
silent and emission-free **electric scooters** are used to deliver letters. Swiss Post brought its first electric scooters into operation over ten years ago.



5,100

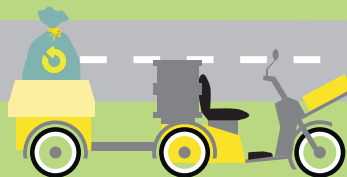
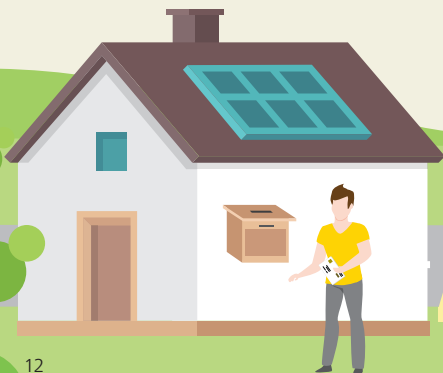
bikes, half of them electrically powered, are maintained by **PubliBike** at **530 locations**.

Staff benefit from reduced rates for PubliBike and public transport.



4 million

households are visited every day by Swiss Post's electric scooters on their rounds. The scooters are also used to promote the **circular economy** and collect items such as PET bottles in collection bags.



2

electric trucks are now in use at Swiss Post for construction site logistics. The material to be delivered is first bundled in a warehouse and then transported to the construction site quietly and with no emissions.

With its

97

electric delivery vans, Swiss Post delivers parcels with no emissions.

By 2030, Swiss Post intends to replace all vehicles for letter and parcel delivery with vehicles with environmentally friendly drive systems.



46%

of all **Swiss Post vehicles** use quiet and low-emission **alternative drive systems**.

100%

of the electric scooters run on "nature-made star"-certified **green energy** from Switzerland. Most of the diesel vehicle fleet operates with a **biodiesel** share of 7 percent.



Reliable infrastructure offers a locational advantage for Switzerland. In addition to reliable infrastructure, a stable political system is an important locational advantage in international competition. With considerable logistical effort, Swiss Post enables trustworthy and reliable elections and votes by letter, making an important contribution to the functioning of Swiss democracy.

20 million election and voting envelopes are sent out every year – around 5 million on each of the four voting dates at federal level.

Approximately **3.6 million** consignments per year are generated by **postal voting**.

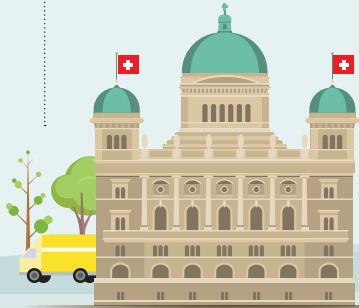
5 million voting envelopes are processed by Swiss Post within a week during federal elections. To achieve this, the sorting machines run **day and night for almost two weeks**.

More than **50%** of **votes cast** are sent by letter. That equates to **one million** envelopes per voting date.



2,000 tonnes

of **voting materials** are delivered by Swiss Post during federal elections. That amounts to almost 400 truckloads.



As a trustworthy carrier of postal votes, Swiss Post's **e-voting** solution also makes it the natural choice for ensuring the **secure and confidential transfer of information** in the digital world.

Swiss Post offers the cantons simple and flexible solutions for this purpose.



Swiss Post is more than just a company. If it ceased to exist, no private company could fill the gap. And certainly not during crisis periods like the coronavirus pandemic.

Powering a **modern Switzerland.**



SWISS POST 