

Swiss Post – a reliable asset for Switzerland



SWISS POST 



Dear Reader

Swiss Post is right here for everyone – anytime and anywhere. It operates a nationwide network of 4,815 physical access points, delivers letters, parcels and newspapers throughout the country and provides services for payment transactions. It is present every day and accessible physically and digitally in cities, conurbations and peripheral regions. Fully in line with customers' personal preferences.

To make a high-quality service infrastructure available to Switzerland, Swiss Post is a procurer, an employer and a responsible stakeholder in environmental protection issues. Swiss Post is more than just a company. If it ceased to exist, no private company could fill the gap.

In this brochure, we have compiled a selection of some lesser-known facts and figures about Swiss Post for you. Get ready for some surprises.

Alexander Fleischer
Head of Communication

47,378

staff members are employed by Swiss Post throughout Switzerland. That equates to 33,531 full-time equivalents.

More than

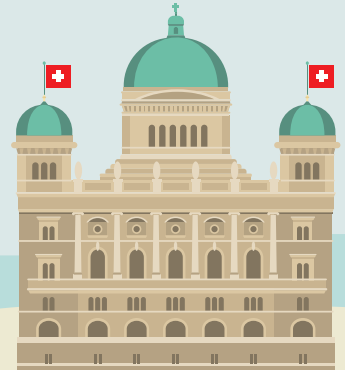
6.5 billion francs are spent by customers in Switzerland on Swiss Post's **products and services**.



Customers purchase services and pay Swiss Post for them. **From the revenues this creates, Swiss Post pays salaries to its employees, taxes and duties, and a dividend to its owner.**

Approximately
3.5 billion francs
in **salaries and social security benefits** are paid by Swiss Post to its employees in Switzerland each year.

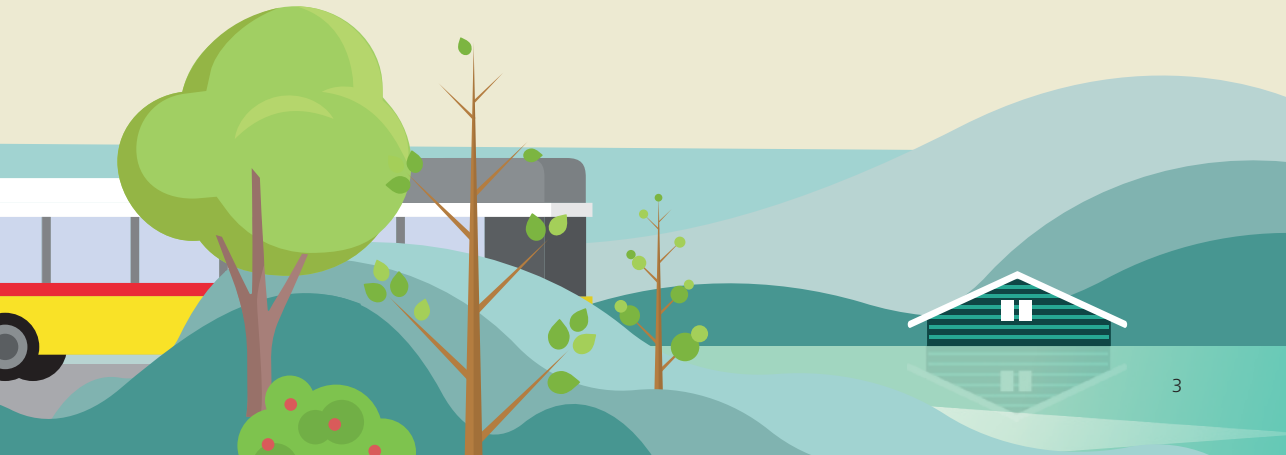
50 million francs
were paid by Swiss Post to the Confederation, its sole owner, in the form of a **dividend**.



Tax revenues for the Confederation, the cantons and the municipalities

Our employees **pay tax on their income and VAT on their personal consumer spending**. This means that the total of around 3.5 billion francs paid in salaries yields estimated tax revenues of over **200 million francs** for the **Confederation** and more than **150 million francs** for the **cantons and municipalities** respectively.

More than
230 million francs
were paid by Swiss Post in **taxes and duties**.



Swiss Post purchases goods and services from local businesses throughout Switzerland – for the operation and maintenance of its infrastructure or for the provision and ongoing development of its services.

Some **2.8 billion francs** were spent by Swiss Post on procuring **goods and services** from its domestic suppliers – this represents **93 percent** of its procurement spending.

All suppliers must sign Swiss Post's Code of Ethics and Social Responsibility. Swiss Post's commitments include advocating socially acceptable working conditions and environmental measures.

Approximately **2 billion francs**, or the majority of procurement spending, is on **upstream services** (goods and services) used for service provision. The remainder is spent on capital goods.

Around **16,000 full-time jobs** in a wide variety of sectors are secured by Swiss Post at its domestic suppliers. These jobs generate **added value of around 2.7 billion francs**.

Around **200,000 francs** is the average **revenue** per company generated by Swiss Post through its procurements.

With its **1,251 branches with partners**, Swiss Post supports local businesses.



Numerous businesses make their living from Swiss Post's procurements. Repairing Postbuses, purchasing computers and branches with partners – the products and services required by Swiss Post are many and varied. For their part, these businesses employ workers and other companies to provide the required services. The suppliers to the upstream service providers also benefit from Swiss Post's procurement spending.

Approximately

15,000

companies in over **two thirds of Swiss municipalities** benefit from Swiss Post's procurement spending.

Around

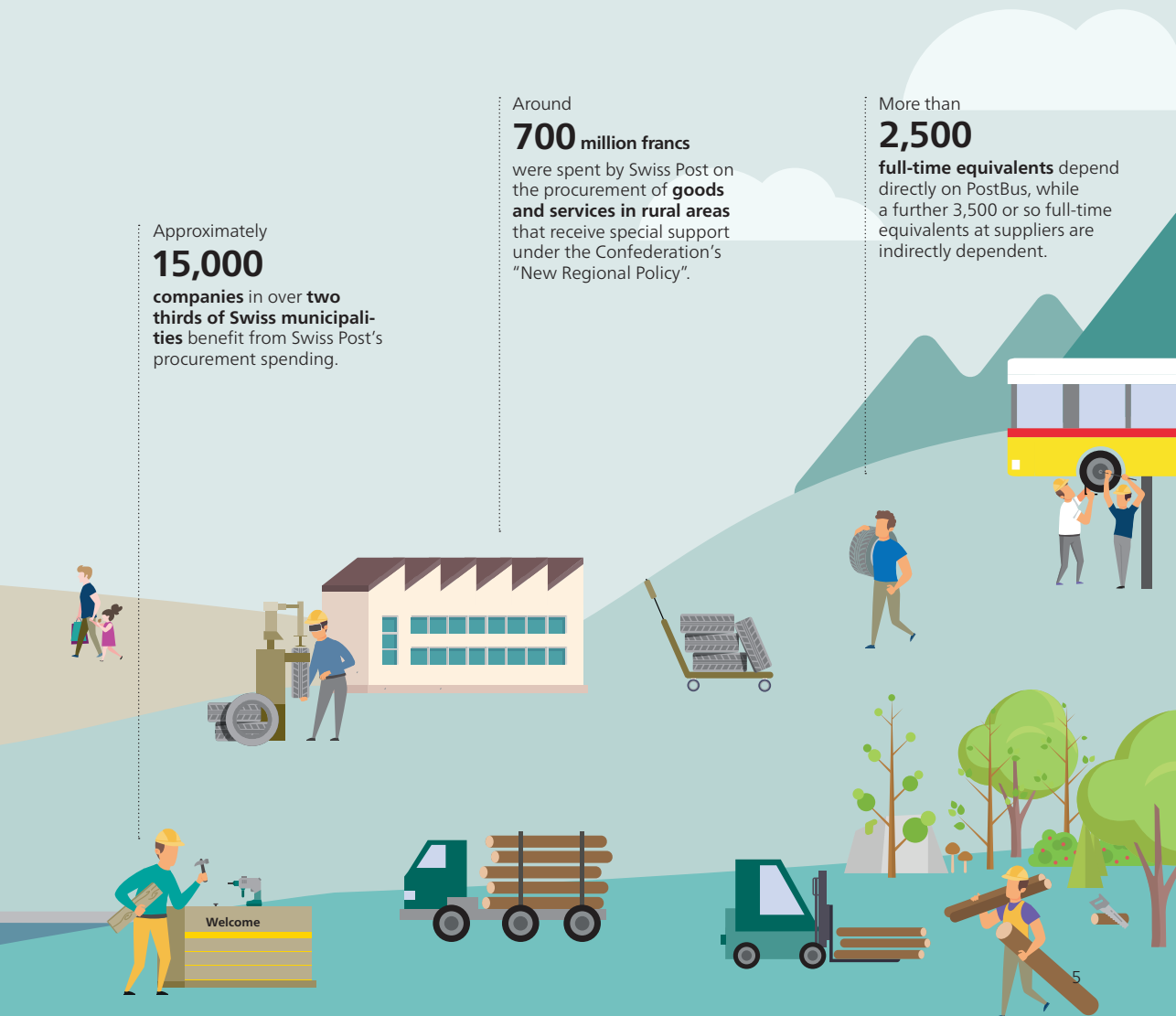
700 million francs

were spent by Swiss Post on the procurement of **goods and services in rural areas** that receive special support under the Confederation's "New Regional Policy".

More than

2,500

full-time equivalents depend directly on PostBus, while a further 3,500 or so full-time equivalents at suppliers are indirectly dependent.



Swiss Post is right here for everyone – anytime and anywhere. It delivers letters, parcels and newspapers throughout the country, provides services for payment transactions and operates a nationwide network of access points. It is present every day and accessible to all physically and digitally in cities, conurbations and peripheral regions.

4,815

access points are available for postal services in Switzerland. It is the densest network in Europe.

With its new formats, such as branches with partners and service points at third parties, opening hours and accessibility are being significantly extended.

At
199

My Post 24 terminals, customers can send or collect parcels and registered letters 24 hours a day.

805

self-operated branches are run by Swiss Post. These are now also open to third parties such as public authorities and large service companies.

More than

90%

of the population have **access** to postal and payment services within **20 minutes**.

For every

15,000

residents or workers, Swiss Post operates one access point in cities and conurbations.



More than

2.5 million

times, **customers** used services at **My Post 24 terminals** throughout Switzerland.

At

528

acceptance and collection points in retail stores, customers can collect and send parcels.

In
1,847

localities, customers can carry out their **postal transactions at their front door.**

578

of Switzerland's 2,172 **municipalities** (i.e. over 25 percent) can be **reached by public transport thanks solely to PostBus.**

993

routes are operated by PostBus, carrying **around 370,000 people every day.** The annual number of passengers is around 135 million.

14,364

public letter boxes are served by Swiss Post throughout Switzerland.

In
1,251

branches with partners, frequently requested postal services are made available to customers.

210 million

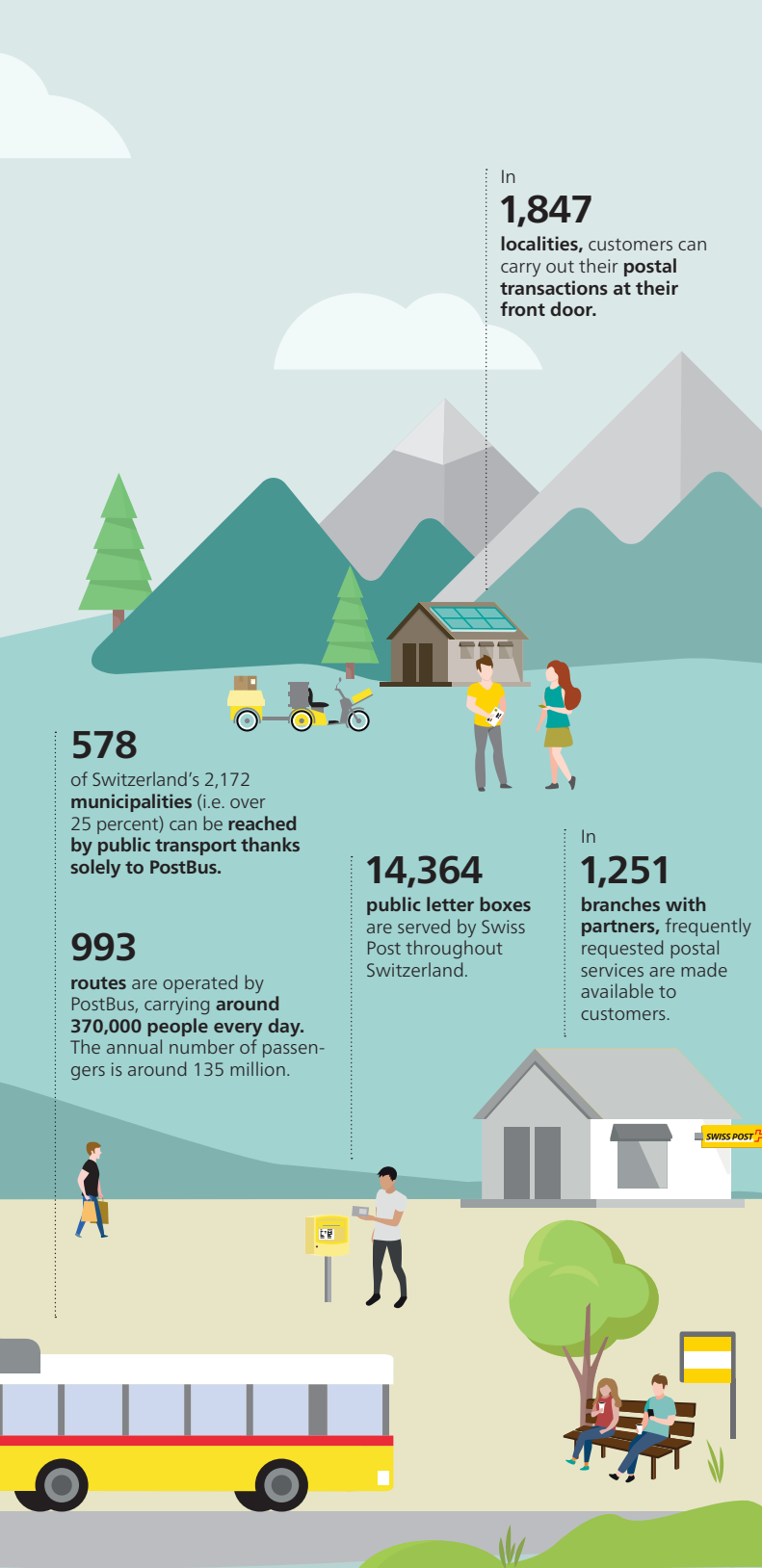
times, customers have logged in to **e-finance from PostFinance.**

2,134,187

times, customers managed receipt of their parcels and registered letters with the **"My consignments" online service.**

Why Swiss Post needs to continue evolving

In future, Swiss Post wants to continue providing a universal service that is relevant to Switzerland and in political demand – all from its own resources. This means that Swiss Post needs to generate profit and achieve growth. Revenue from the residual monopoly for letters up to 50 grams no longer comes close to covering the costs of the universal service. To further its development, Swiss Post makes targeted investments exclusively in its two core markets of communication and logistics. Any companies that it acquires must provide complementary services and offer access to technologies and expertise that Swiss Post does not yet have.



Swiss Post is present in all four language regions – as a universal service provider, as a procurer of goods and services and as an employer. Swiss Post provides jobs in each of the 26 cantons and in more than 863 of the 2,172 municipalities. As a universal service provider, it has an obligation to all residents.

47,378

jobs¹, equating to 33,531 full-time equivalents, are provided by Swiss Post **in all cantons** and in 863 of Switzerland's 2,172 municipalities.

¹ Excluding trainees, annual average.

Every

110th

employed person in Switzerland works at Swiss Post.

More than
1 billion francs

are paid annually in the form of **salaries** to employees **in rural and mountain regions.**

15,643

jobs, equating to 11,873 full-time equivalents, are located in **rural areas** and **mountain regions.**



Swiss Post provides **jobs** in

37%

of municipalities in French-speaking Switzerland

40%

of municipalities in German-speaking Switzerland

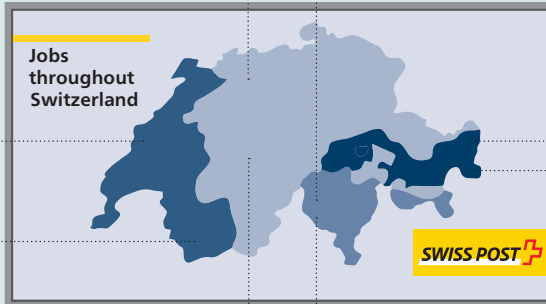
46%

of municipalities in Italian-speaking Switzerland

56%

of municipalities in Romansh-speaking Switzerland

Jobs throughout Switzerland



SWISS POST+

Swiss Post **procures goods and services** worth

around **300 million francs** in French-speaking Switzerland

more than **2,400 million francs** in German-speaking Switzerland

around **80 million francs** in Italian-speaking Switzerland

around **8 million francs** in Romansh-speaking Switzerland

In over

2/3

of all municipalities, Swiss Post includes local suppliers in its **procurement of goods and services.**



Swiss Post's climate goal is in line with the objective of stabilizing global warming at 1.5 degrees Celsius by 2100.

To achieve this goal, Swiss Post is investing in energy-efficient technologies for vehicles, buildings, facilities and equipment, and uses renewable energy.

From **2040,**

Swiss Post aims to achieve full **carbon neutrality.**

20 million francs

have so far been invested by Swiss Post from its own climate fund for non-self-supporting **climate impact projects.**

The fund is partially supported by redistribution of the CO₂ levy.

By **2030,**

Swiss Post will convert its **delivery vehicles** for letter and parcel delivery to **environmentally-friendly drive systems.**

In urban centers, the goal is to deliver all consignments **using electric vehicles** from 2025.

10.3 GWh

of **renewable electric energy** is generated by Swiss Post through its photovoltaic systems. That equates to 7 percent of its own power consumption.



SWISS POST

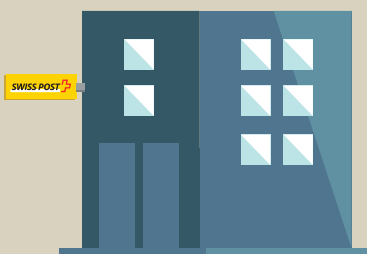
56%

of Swiss Post's own real estate premises are **heated without fossil fuels.** By 2030, this figure will be 80 percent.



200,000 t

of **CO₂** are generated by Swiss Post via its own vehicles and buildings. This carbon footprint corresponds to around 34,500 average households in Switzerland.

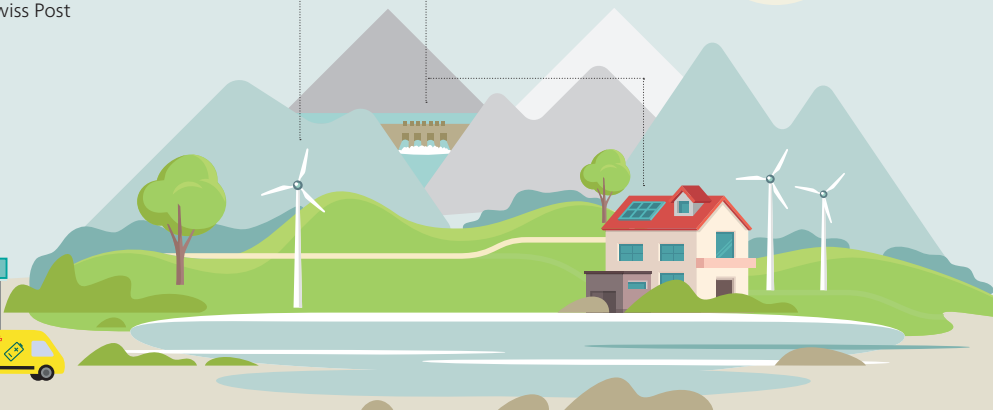
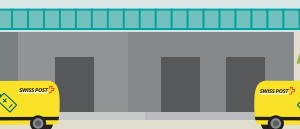


27

photovoltaic systems covering an area of 65,878 m² are operated by Swiss Post on its roofs.

100%

renewable energies from Switzerland cover Swiss Post's electricity needs. This includes **20 percent eco-electricity**.



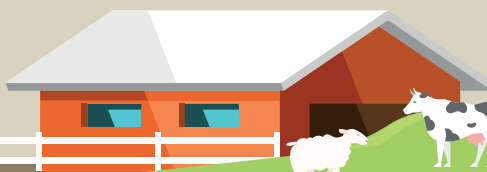
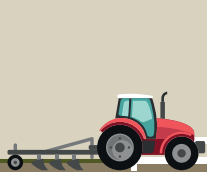
100%

carbon offsetting is used to send all Swiss Post consignments, with no extra charge to customers.

Swiss Post also supports climate protection projects such as biodigesters, both at home and abroad, that meet the highest standards.

550,000 t

of CO₂ have **been offset** by Swiss Post since 2010 through climate protection projects.



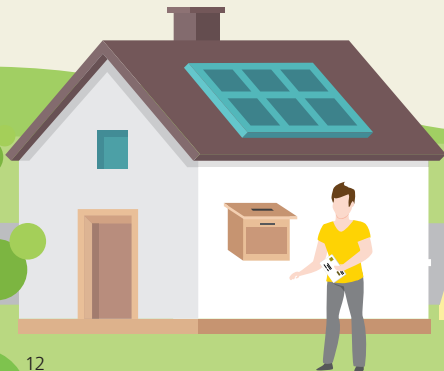
Swiss Post promotes and develops environmentally-friendly logistics and mobility solutions. To this end, it uses carbon-neutral drive systems for its delivery vehicles and Postbuses, promotes sharing schemes and supports the circular economy.

100

Postbuses with alternative drive systems are planned to be in use by 2024. The aim is for all 2,400 Postbuses to be fossil-free by 2040.

6,000

silent and emission-free electric scooters are used to deliver letters. Swiss Post brought its first electric scooters into operation over ten years ago.

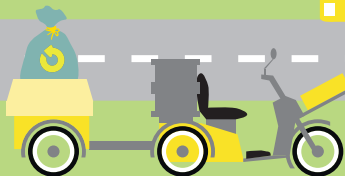


4 million

households are visited every day by Swiss Post's electric scooters on their rounds. They are also used to promote the **circular economy** and collect items such as PET bottles in collection bags.

56

vehicles with hybrid and alternative drive technologies are on the road for PostBus.



At
30

delivery points, Swiss Post uses exclusively electric vehicles to deliver **goods and documents completely CO₂-free**. These include the City Logistics Hubs at Zurich Enge and Neumünster and the Amriswil, Fétigny and Mendrisio locations.

With its
260

electric delivery vans, Swiss Post delivers parcels with no emissions.

By 2030, Swiss Post intends to replace all vehicles for letter and parcel delivery with vehicles with environmentally friendly drive systems.

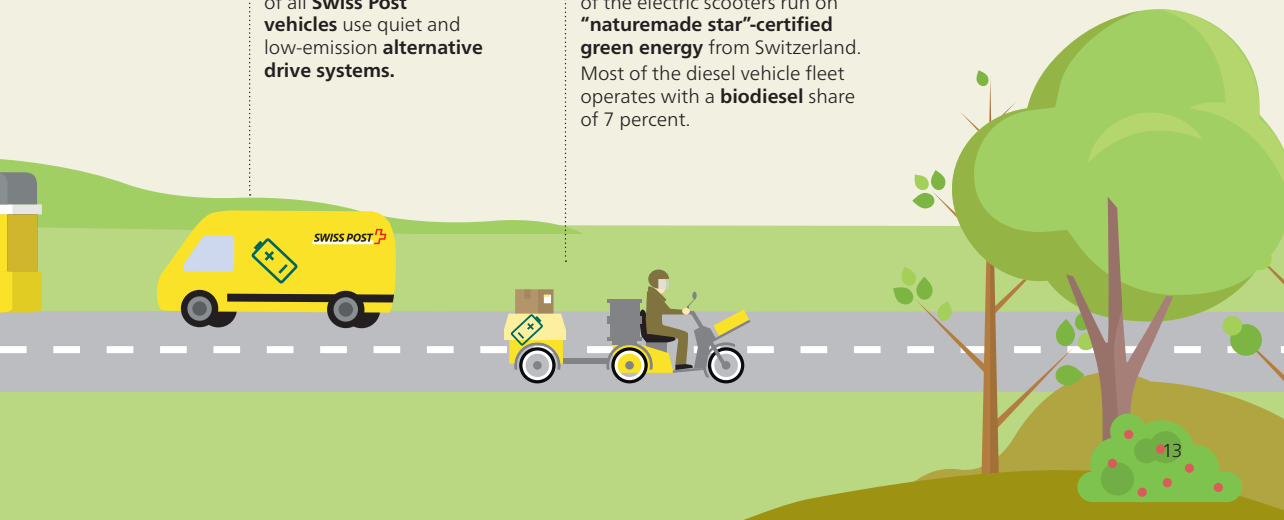


46%

of all **Swiss Post vehicles** use quiet and low-emission **alternative drive systems**.

100%

of the electric scooters run on "**naturemade star**"-certified **green energy** from Switzerland. Most of the diesel vehicle fleet operates with a **biodiesel** share of 7 percent.



Reliable infrastructure offers a locational advantage for Switzerland. In addition to dependable infrastructure, a stable political system is an important locational advantage in international competition. With considerable logistical effort, Swiss Post enables trustworthy and reliable elections and votes by letter, making an important contribution to the functioning of Swiss democracy.

20 million election and voting envelopes are transported every year – around 5 million on each of the four voting dates at federal level.

5 million voting envelopes are processed by Swiss Post within a week during federal elections. To achieve this, the sorting machines run **day and night for almost two weeks.**

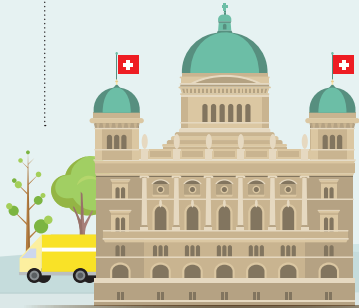
Approximately **5 million** consignments per year are generated by **postal voting.**

More than **50%** of **votes cast** are sent by letter. That equates to **more than one million envelopes per voting date.**



2,000 t

of voting materials were transported by Swiss Post during the last federal elections (2019). That amounts to almost 400 truckloads.



84%

of voters want to **vote electronically**, according to a representative survey. That's why Swiss Post is developing secure, flexible solutions for the cantons.

As a trustworthy carrier of postal votes, Swiss Post's **e-voting** solution also makes it the natural choice for ensuring the confidential transfer of information in the digital world.



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