

EMMS Rating: Gold

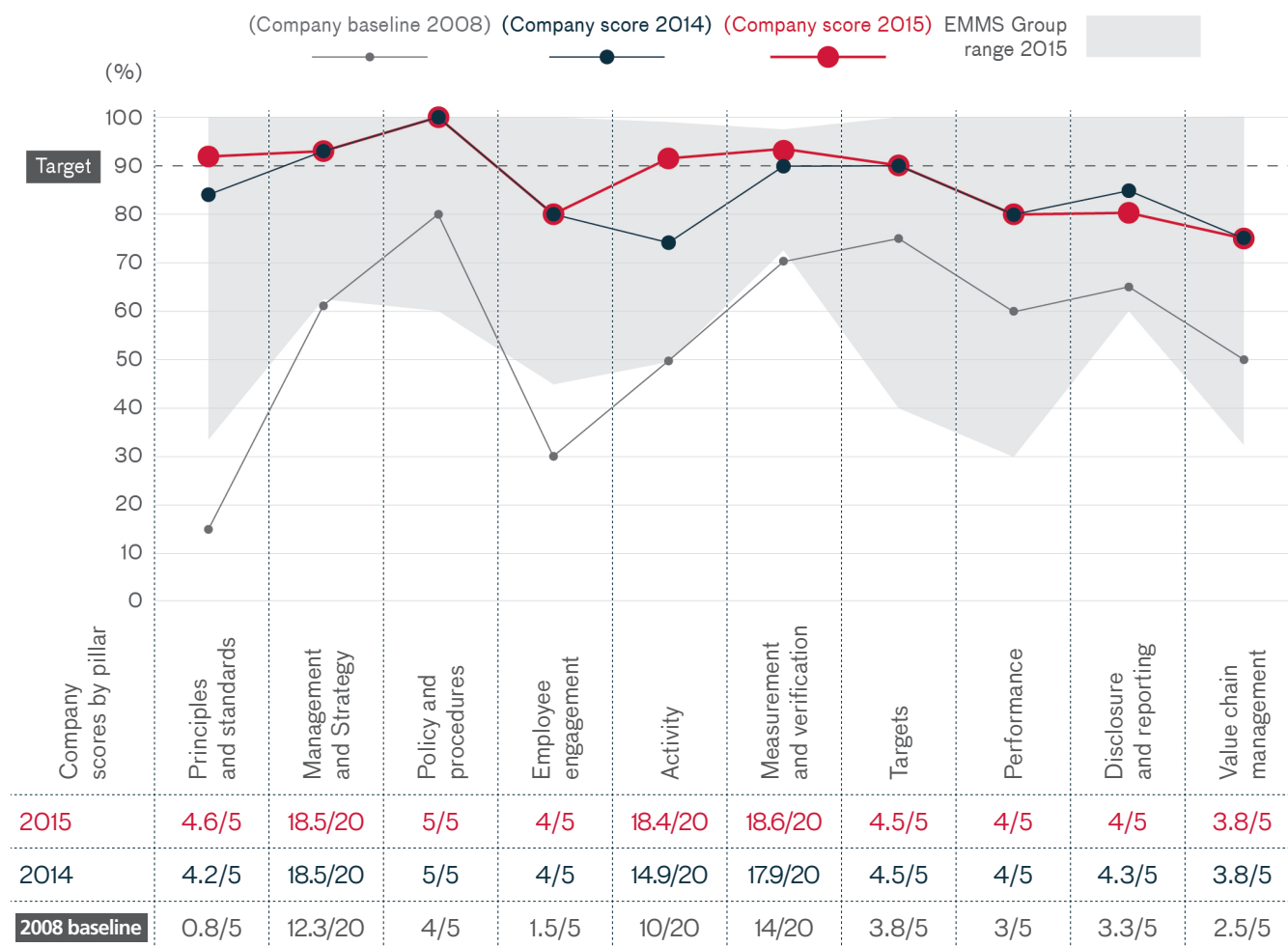


Country	Switzerland	Postal volume (items)	5,671,212,000
Boundary of report	National	Number of employees	41,000

Carbon Management Proficiency

Rank: 6/20

	2014	2015
Company carbon management proficiency score	86/100	90.3/100
EMMS Group carbon management proficiency score	81.7/100	84.7/100
Company annual progress in line with EMMS CMP target to achieve a 90% score by 2020		Target reached

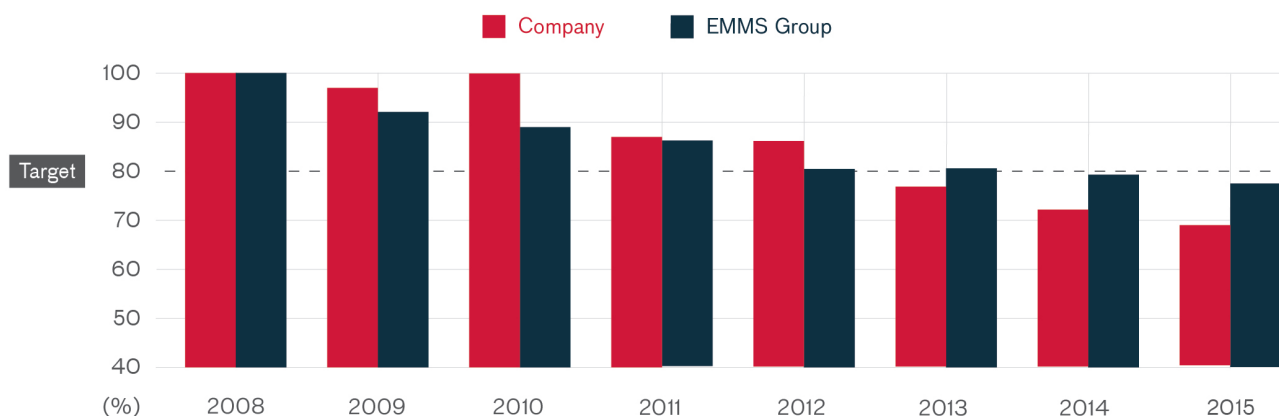


Carbon Emissions – Mail & Parcel

	2008 baseline tonnes CO ₂		2014 tonnes CO ₂		2015 tonnes CO ₂	
	Scope 1 & 2	Scope 1 & 2	Scope 3	Scope 1 & 2	Scope 3	
Company Mail & Parcel*	94,000	68,000	112,000	65,000	114,000	
EMMS Group Mail & Parcel*	8,830,000	7,000,000	10,210,000	6,852,000	10,698,000	

*Includes mail, parcels, retail, financial services and others categories. Excludes express and logistics categories

Decrease in Scope 1 and 2 carbon emissions from baseline (%)



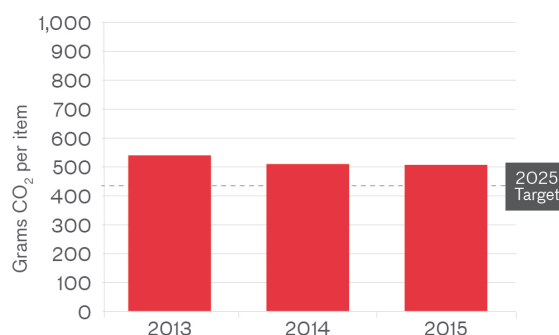
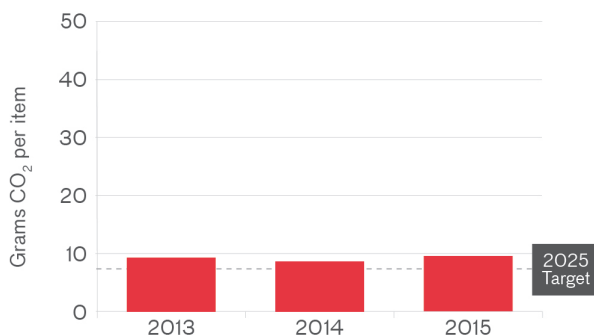
Delivery Efficiency: Scope 1, 2 & 3 - outsourced transport

Letter Mail (grams CO₂ per item)

	2013	2014	2015
Company	9.07	8.83	9.42
EMMS Group	36.87	37.22	37.24

Parcel (grams CO₂ per item)

	2013	2014	2015
Company	537.28	501.05	501.67
EMMS Group	505.02	468.67	439.88



■ Company

Carbon Performance Indicators

Company results 2015					
EMMS Group results 2015	Mail	Parcels	Retail outlets	Financial services	Others*
Total CO ₂ in kg per 1000 euro turnover (Scope 1 and 2)	9.27	16.92	5.15	1.48	32.39
	82.17	119.20	34.58	5.20	6.52
% of renewable electricity used in buildings	100.00	100.00	100.00	100.00	100.00
	54.88	77.27	22.72	26.28	12.24
% of alternative vehicles in fleet (including bicycles)	67.89	13.11	8.00	6.81	9.01
	34.07	5.73	0.38	4.49	19.18
% of delivery km travelled by foot/bicycle	0.07	0.06	0.00	0.00	0.03
	12.06	1.72	1.13	2.76	0.63

Scope 1

Owned road transport efficiency in kg CO ₂ per km travelled	0.19	0.34	0.31	0.66	0.26
	0.97	3.07	0.28	0.78	0.07
Building energy efficiency in kg CO ₂ per m ² of building space	5.65	2.38	9.45	15.50	16.16
	29.95	59.14	60.82	23.60	2.59

Scope 2

Purchased electricity efficiency in kg CO ₂ per m ² of building space	10.78	6.09	4.56	13.12	12.32
	131.09	243.93	46.06	91.59	4.45

Scope 3

Sub-contracted road transport efficiency in kg CO ₂ per km travelled	0.88	0.63	NA	NA	NA
	3.40	3.45	0.42	NA	0.11
Sub-contracted air transport efficiency in kg CO ₂ per tonne-km travelled	1.04	1.02	NA	NA	NA
	4.62	3.01	NA	NA	122.84
Business travel in kg CO ₂ per employee	4.02	4.71	0.15	29.96	24.84
	36.91	339.54	49.84	214.70	30.51
Employee commuting in kg CO ₂ per employee	919.16	1326.31	912.48	1189.29	863.74
	2402.93	17683.11	639.79	700.60	85.45

*Others category corresponds to the same category in the CPI calculator tool. It does not include express and logistics categories