

CHANGES TO SERVICES AND PRICES IN 2018

OVERVIEW DOCUMENT

An overview of key changes in 2018 for private customers (PC)										
Parcel pricing and weight categories	Now (prices in CHF)					From 01.01.2018 (prices in CHF)				
		<2 kg	<5 kg	<10 kg	<20 kg	<30 kg		<2 kg	<10 kg	<30 kg
Parcel pricing and weight categories	Economy	7.00	9.00	10.00	15.00	22.00	Economy	7.00	9.70	20.50
	Priority	9.00	11.00	12.00	18.00	25.00	Priority	9.00	10.70	23.00
	Express «Moon»	18.00	20.00	24.00	27.00	30.00	Express «Moon»	18.00	22.00	29.00
							Online discount¹	0.50	1.00	3.00
						- Discount of CHF 0.50 for mail order returns ¹				
Customs inspection fees	- Customs inspection fee of CHF 13 charged for spot checks carried out					- Customs inspection fee of CHF 13 abolished ¹				
«Fragile» and «Assurance» value-added services	No value-added services					- «Fragile» value-added service for fragile or sensitive consignments (CHF 7.50) - «Assurance» value-added service for consignments with valuable content (CHF 7.00) (max. liability of CHF 5,000)				

An overview of key changes in 2018 for business customers (BC)		
	Now (prices in CHF)	From 01.01.2018 (prices in CHF)
Customs	- Customs inspection fee of CHF 13 charged for spot	- Customs inspection fee of CHF 13 abolished ¹
Returns management	- Price differentiation for letters and newspapers - Data matrix returns services available only for B Mail items	- Flat rate for letter and newspaper returns subject to tax - Data matrix returns services also available for A Mail items
Address maintenance and management	- Price setting per address checked + price of relocation matches - Free notification of move via »forwarding order / change of address« online service	- Price dependent on address information content supplied - Individual price per notification of move - New pricing model for the use of geodata coordinates - Introduction of »shipment-based« address verification for consignments with Letter ID
PromoPost	- Standardized price for PromoPost Next day weighing up to 50 g - Price differentiation depending on whether delivery is to BC P.O. Boxes or to BC & PC P.O. Boxes - Consignment preparation	- Price differentiation depending on location and weight of the consignment - Individual price setting for delivery to P.O. Boxes - Increased flexibility of requirements for bundle packing and posting at the counter

All price changes for private and business customers can be found at www.swisspost.ch/offer18

¹ Valid for the year 2018