

Head of Logistics Services at Swiss Post

From 2021



Johannes Cramer

Born 1981

Zurich

Johannes Cramer is currently Chief Operations Officer at Digitec Galaxus Ltd, where he is responsible for five units: logistics, branch operations, customer service and B2B service, after-sales services and the shared service center employing a total of 1,000 members of staff. During the past five years at Digitec Galaxus Ltd his achievements include establishing two country organizations (Serbia/Germany), automating logistics and expanding service operations.

He was previously Co-CEO at Petobel GmbH which he co-founded (ProSiebenSat.1 Media Group).

He began his professional career as a corporate consultant at McKinsey & Company in Hamburg.

He holds a PhD in business administration and is an Executive Board member at GS1 Switzerland, the industry association for sustainable value-added networks, and a frequent guest lecturer at the University of St. Gallen.

In addition to his managerial experience, Johannes Cramer also has a strong track record in the high-growth e-commerce sector. With his experience and skill set, he will strengthen Executive Management in line with the key aspects of the strategy: growth and customer centricity, and support Swiss Post's transformation. The German national is married and father to a two-year old son.